

The 14th Medium-term Business Plan



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# **Results of 1H FY2020**

## Results of 1H FY2020 - Nonconsolidated

(Nonconsolidated)	1H	YoY cl	nange
(JPY bn, %)	FY2020	Increase/ Decrease	Rate of change
Gross operating profit	72.8	+2.9	+4.2
Net interest income Fees and commissions Trading income Other operating profit (Bond-related income such as JGBs)	57.5 8.3 0.4 6.6 (5.4)	+2.8 +0.1 +0.1 -0.1 (+1.7)	+5.1 +0.6 +42.1 -1.0 (+44.9)
Expenses (-)	40.5	-0.0	-0.0
Actual net operating profit	32.2	+2.9	+10.0
Core net business profit excluding gains (losses) on bonds and cancellation of investment trusts	26.0	+1.2	+4.8
Provision for general allowance for loan losses (-)	1.9	+1.6	+517.7
Net operating profit	30.4	+1.4	+4.7
Special profit and loss	1.6	+1.3	+338.0
Bad debt written-off (-) Gain (loss) on stocks	2.9 2.9	-2.9 -1.6	-49.9 -35.3
Ordinary profit	32.0	+2.6	+8.9
Extraordinary profit and loss	-0.1	-0.5	-132.3
Net income before taxes	31.9	+2.2	+7.3
Corporate taxes (-)	9.7	+1.6	+19.6
Net income	22.2	+0.6	+2.7
Credit-related costs (-)	4.8	-1.3	-21.7

#### **Gross operating profit**

Increased by JPY 2.9bn YoY, mainly due to increase in Net interest income

Progress rate

50.6%

#### **Net operating profit**

Increased by JPY 1.4bn YoY, because of increase in gross operating profit despite increase in provision for general allowance for loan losses

**Progress rate** 

53.5%

#### **Ordinary profit**

Increased by JPY 2.6bn YoY, reflecting decrease in bad debt writeoff, as well as increase in net operating profit

Progress rate

62.0%

#### **Net income**

Increased by JPY 0.6bn YoY, due to increase in corporate taxes, despite increase in ordinary profit

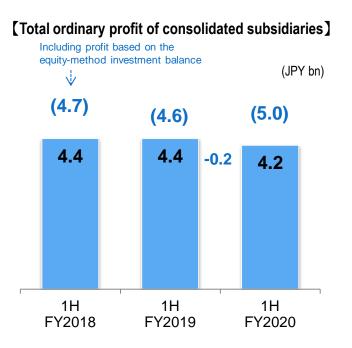
Progress rate

61.7%

### Results of 1H FY2020 - Consolidated

 Ordinary profit increased by JPY 2.8bn YoY to JPY 35.5bn, and total ordinary profit of consolidated subsidiaries decreased by JPY 0.2bn YoY to JPY 4.2bn

[Consolidated] (JPY bn)	1H FY2020	YoY	Contents
Ordinary profit	35.5	+2.8	Due to increase in nonconsolidated ordinary profit and in profit based on the equity-method investment balance  Progress rate  58.2%
Net profit attributable to parent company shareholders	24.4	+0.8	Due to increase in ordinary profit and loss while corporate taxes increased  Progress rate 57.9%



Consolidated Subsidiaries (13companies)				
Shizugin Management Consulting Co., Ltd.	Shizugin TM Securities Co., Ltd.			
Shizugin Lease Co., Ltd.	Shizuoka Bank (Europe) S.A.			
Shizugin IT Solution Co., Ltd.	Shizugin General Service Co., Ltd.			
Shizugin Credit Guaranty Co., Ltd.	Shizugin Mortgage Service Co., Ltd.			
Shizugin DC Card Co., Ltd.	Shizugin Business Create Co., Ltd.			
Shizuoka Capital Co., Ltd.	Shizuoka Liquidity Reserve Limited			
Shizugin Heartful Co., Ltd.				

Affiliates under equity method of accounting (3companies)
Shizugin Saison Card Co., Ltd.

Monex Group, Inc.

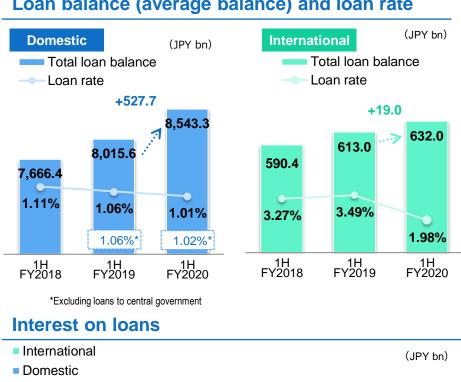
## Net interest income

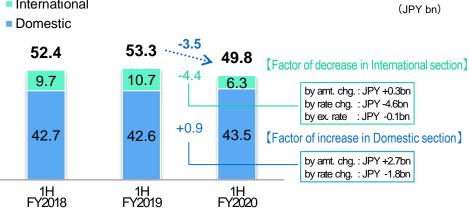
 Net interest income increased by JPY 2.8bn YoY due to increase in both Domestic section and International section

#### Breakdown of net interest income

		(JPY bn)	1H FY2018	1H FY2019	1H FY2020	YoY
Net interest income		63.2	54.6	57.5	+2.8	
	D	omestic section	58.8	50.0	51.2	+1.3
		Interest on loans	42.7	42.6	43.5	+0.9
		Interest and dividend on securities	16.5	7.9	7.9	-0.1
		(Bond)	1.0	0.8	1.0	+0.1
		(Gains on investment trust)	6.2	1.7	0.0	-1.7
		Fund-raising expense(-)	1.0	1.0	0.7	-0.3
		(Interest paid on deposits etc.)	1.0	1.0	0.6	-0.3
		Other	0.6	0.4	0.5	+0.1
	In	ternational section	4.4	4.7	6.2	+1.6
		Interest on loans	9.7	10.7	6.3	-4.4
		Interest and dividend on securities	5.0	5.8	4.6	-1.2
		(Bond)	5.0	5.6	3.3	-2.3
		(Gains on investment trust)	0.0	0.2	0.9	+0.7
		Fund-raising expense(-)	12.7	14.7	5.0	-9.6
		(Interest paid on deposits etc.)	5.3	6.5	1.5	-5.0
		Other	2.4	2.8	0.4	-2.4

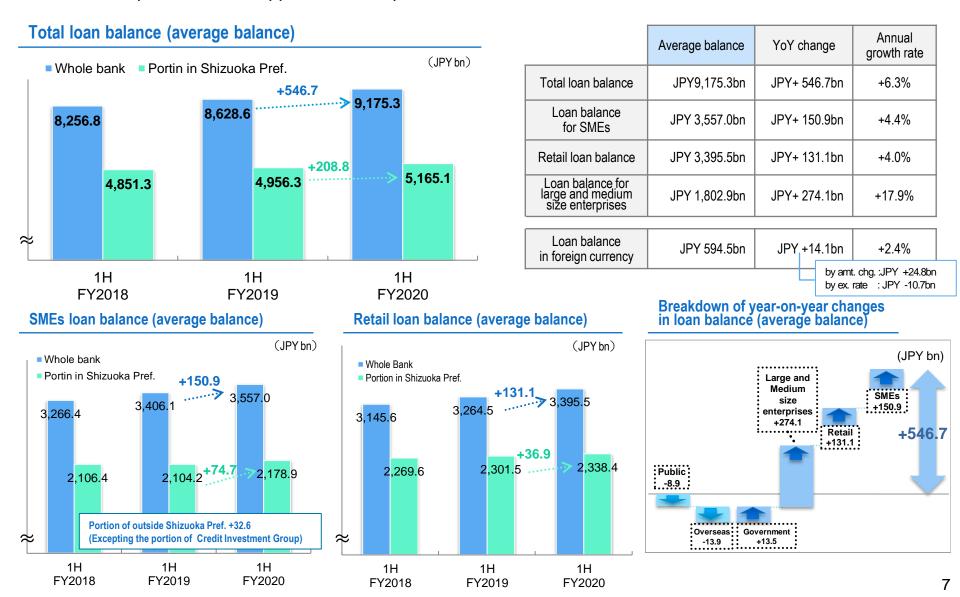
#### Loan balance (average balance) and loan rate





#### Loans

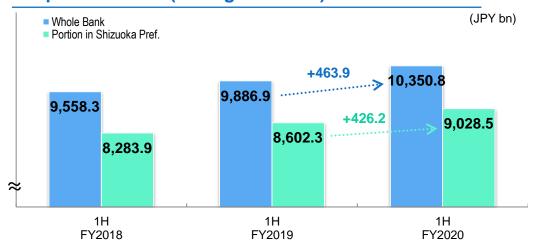
 Total loan balance (average balance) increased by JPY 546.7bn (+6.3%) YoY mainly reflecting both well-balanced growth in SMEs loan and retail loan and great increase in loans for large and medium size enterprises due to support for cash position



## **Deposits**

•Deposit balance (average balance) increased by JPY 463.9bn(+4.6%) YoY mainly due to the increase of corporate deposit balance

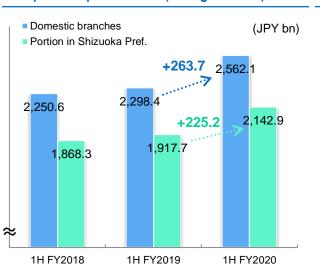
#### Deposit balance (average balance)



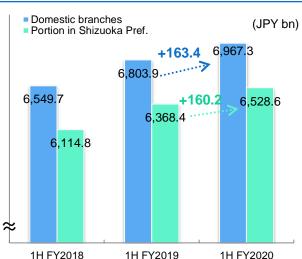
	Average balance	YoY change	Annual growth rate	
Total deposit balance	JPY 10,350.8bn	JPY +463.9bn	+4.6%	
Deposit balance in Shizuoka	JPY 9,028.5bn	JPY +426.2bn	+4.9%	
Corporate deposit balance	JPY 2,562.1bn	JPY +263.7bn	+11.4%	
Retail deposit balance	JPY 6,967.3bn	JPY +163.4bn	+2.4%	
Public deposit balance	JPY 323.2bn	JPY +38.4bn	+13.4%	

NCD	JPY 77.1bn	JPY -109.0bn	-58.5%
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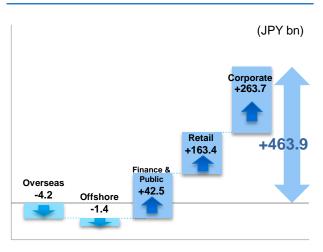
#### Corporate deposit balance (average balance)



#### Retail deposit balance (average balance)



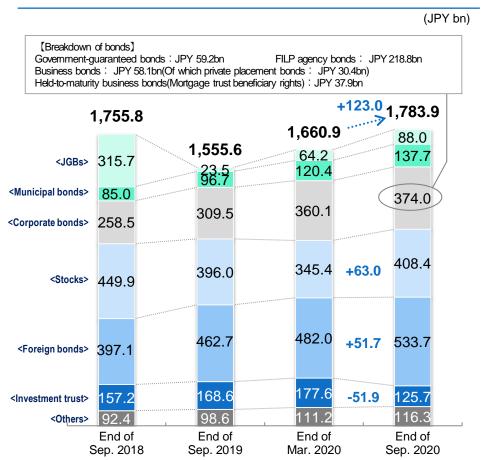
# Breakdown of year-on-year changes in deposits balance (average balance)



### **Securities**

• The balance of securities at the end of Sep. 2020 increased by JPY 123.0bn from the end of Mar. 2020, mainly because the balance of stock increased due to recovery of stock price and the Bank increased the balance of foreign bonds

#### **Securities**



#### (Duration)

	End of Sep. 2018	End of Sep. 2019	End of Mar. 2020	End of Sep. 2020	
Yen based bonds	5.72 years	5.46 years	6.03 years	6.13 years	
Foreign bonds	5.25 years	3.22 years	2.35 years	2.49 years	

#### Gains and losses on securities

	(JPY bn)	1H FY2019	1H FY2020	YoY
Int	erest and dividend on securities	13.7	12.5	-1.3
	Yen based bonds	0.8	1.0	+0.1
	Foreign bonds	5.6	3.3	-2.3
	Gains on investment trusts (Gains (losses) on cancellation)	1.9 (0.7)	0.9 (0.8)	-1.0 (+0.1)
0-	des and leases and benede			

Gains and losses on bonds such as JGBs	3.7	5.4	+1.7
Gain on sell of bonds such as JGBs	3.7	5.8	+2.0
Loss on sell and redemption of bonds such as JGBs (-)	0.0	0.4	+0.4
Gains and losses on hedges	-0.1	0.0	+0.1

Gains and losses on stocks	4.5	2.9	-1.6
Gain on sales of stocks	4.5	5.1	+0.5
Amortization(-)	0.0	2.1	+2.1

#### Unrealized gains and losses on securities

	(JPY bn)	End of Sep. 2018	End of Sep. 2019	End of Mar. 2020	End of Sep. 2020	Change from end of Mar. 2020
Ur lo	nrealized gains and sses on securities	+319.8	+272.4	+217.3	+292.7	+75.4
	Stocks	+313.1	+260.3	+211.5	+277.6	+66.2
	Yen based bonds	+2.7	+6.5	+3.4	+3.4	-0.0
	Foreign bonds	-2.3	+3.4	+5.1	+3.7	-1.4
	Investment trusts	+5.2	+0.2	-6.6	+4.9	+11.5
	Others	+1.1	+2.1	+3.8	+3.0	-0.8

### Fees and commissions

• Fees and commissions in 1H FY2020 increased by JPY 0.1bn YoY mainly due to increase in fee incomes related to market credit investment

BK: Shizuoka Bank, SMC: Shizugin Management Consulting, Lease: Shizugin Lease, TM: Shizugin TM Scurities

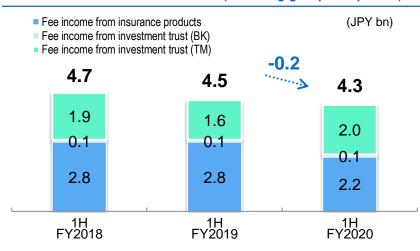
#### Fees and commissions (Nonconsolidated)

	(JPY bn)	1H FY2018	1H FY2019	1H FY2020	YoY
F	ees and commissions	8.2	8.3	8.3	+0.1
	Fees and commissions incomes	15.1	15.4	16.0	+0.7
	Fees and commissions expenses(-)	6.9	7.1	7.7	+0.6

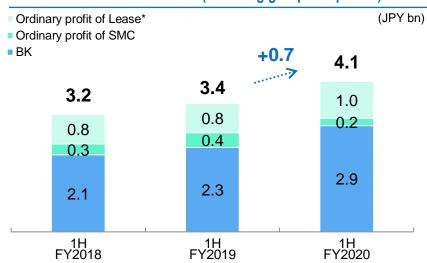
#### <Major items>

	•				
Fe	ee incomes from wholesale	2.1	2.3	2.9	+0.7
	Related to market credit investment	1.0	1.1	1.7	+0.6
	Syndicated loan, etc.	0.5	0.3	0.5	+0.1
	Others(covenants loan, etc.)	0.6	0.8	0.8	-0.0
0	ther fees on loans	1.1	1.1	1.7	+0.6
Fe	ee incomes on customer assets	2.9	2.9	2.4	-0.6
	Investment trust	0.1	0.1	0.1	+0.0
	Insurance products	2.8	2.8	2.2	-0.6
N	et profit on exchange	3.0	3.0	3.0	-0.1
	fe insurance fees on consumer ans(-)	3.4	3.5	3.8	+0.3

#### Fee incomes on customer assets (including group companies)



#### Fee incomes from wholesale (including group companies)



<sup>\*</sup>Ordinary profit of Lease is before paying intermediate fees to the Bank

### **Expenses**

 Expenses (nonconsolidated) was JPY 40.5bn (down JPY 0.0bn YoY), and OHR was 55.7% (down 2.3 pt YoY) in 1H FY2020

#### **Expenses and OHR (nonconsolidated)**





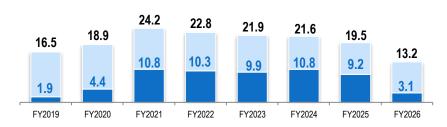
#### Main factors for change of expenses (nonconsolidated)

	YoY	Main factors
Tax	JPY +0.5bn	Consumption tax JPY +0.4bn
Non-personnel expenses	JPY -0.2bn	Depreciation expense JPY -0.3bn
Personnel expenses	JPY -0.2bn	Salary allowance JPY -0.2bn
Total	JPY -0.0bn	

#### Forecast of system-related expenses

Depreciation by investment in the next-generation IT system is set to rise temporarily, but expenses will greatly decrease in the future due to the cost reduction effect

- System-related cost
- Next-Generation-System-related cost



<sup>\*</sup> Next Generation System will start in Jan. 2021

(JPY bn)

### **Credit-related costs**

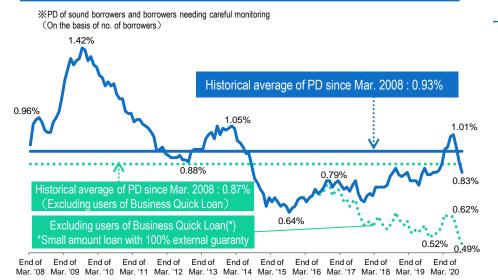
Credit-related costs in 1H FY2020 : JPY 4.8bn (down JPY 1.3bn YoY)

#### **Breakdown of credit-related costs**

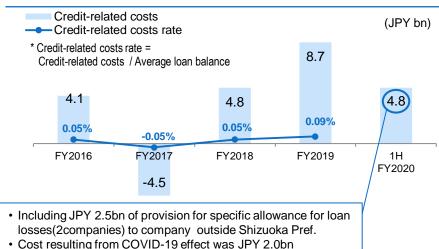
(JPY bn)	1H FY2018	1H FY2019	1H FY2020	YoY change
Provision for general allowance for loan losses (1)	-1.1	0.3	1.9	+1.6
Provision for specific allowance for loan losses (2)	2.3	3.6	3.0	-0.6
Other non-performing loans (NPL) disposal * (3)	-0.0	2.3	-0.1	-2.3
Credit-related Costs (1)+(2)+(3)	1.2	6.2	4.8	-1.3

<sup>\*</sup> Including provision for the estimated future payments to credit guarantee corporations, provision for allowance for accidental losses, and losses on sell of loans

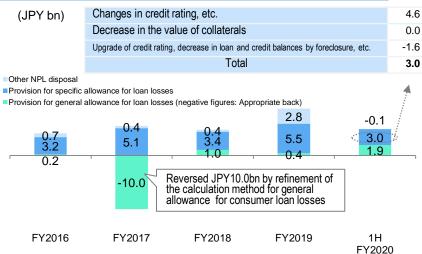
#### Probability of Default (PD)



#### **Credit-related costs and Credit-related cost ratio**



# Provision for allowance for loan losses and other NPL disposal



## **Risk-management loans**

- Total risk-management loans keep decreasing from the peak balance of JPY 242.5bn after the collapse of Lehman Brothers, and the figure at the end of Sep. 2020 was JPY 95.5bn (the ratio of risk-management loans was 1.03%)
- Net risk-management loans were JPY 14.9bn (the ratio of net risk-management loans was 0.16%), which shows the soundness in the Bank's asset

In

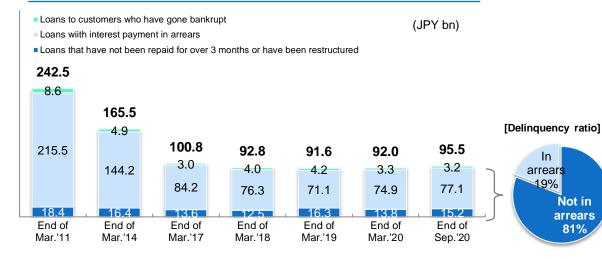
19%

Not in

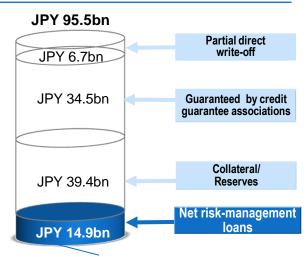
arrears

81%

#### **Trends in Risk-management loans**



#### **Net risk-management loans**



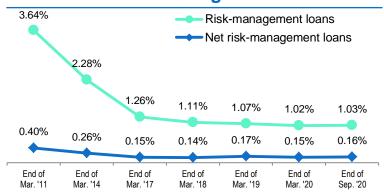
EL (Expected loss in 1 year from now on): JPY 0.9bn

#### NPL removal from the balance sheet

			Γ
	FY2019	1H FY2020	
New recognition of NPLs	+32.0	+18.5	
Removal from the balance sheet (NPL to borrowers classified as "at risk of failure" or riskier categories)	-31.6 (-23.4)	-14.9 (-12.3)	
sk-management loans	92.0	95.5	
	Removal from the balance sheet (NPL to borrowers classified as "at risk of failure" or riskier	New recognition of NPLs +32.0  Removal from the balance sheet (NPL to borrowers classified as "at risk of failure" or riskier categories)  -31.6 (-23.4)	New recognition of NPLs +32.0 +18.5  Removal from the balance sheet (NPL to borrowers classified as "at risk of failure" or riskier categories) -31.6 (-23.4) (-12.3)

[Breakdown of JPY	-12.3bn] (JPY bn)
Collected from borro wer/ set off against deposit account	-1.4
Collateral disposal/ subrogated to guarantor	-6.4
Reclassified to better categories	-2.9
Loans sold-off	-1.6
Direct write-off of loans	-0.0

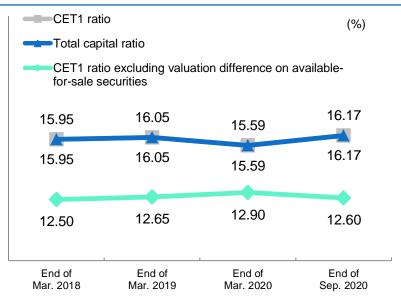
#### The ratio of risk-management loans



### Capital adequacy ratio

 Both Total capital ratio and CET1(Common Equity Tier 1) ratio at the end of Sep. 2020 are 16.17%, up 0.58 percent points from the end of Mar. 2020 (CET1 ratio excluding valuation difference on available-for-sale securities at the end of Sep. 2020 is 12.60%, down 0.30 percent points from the end of Mar. 2020)

#### Capital adequacy ratio (Consolidated basis)



#### Interest rate risk in the banking book (IRRBB) (Consolidated basis, End of Sep. 2020)

■ Results of materiality test: △EVE (Economic Value of Equity) (Decrease in economic value of equity due to interest rate shock within IRRBB)

Decrease in economic value	Tier 1	Results of materiality test*
JPY 35.2bn	JPY 942.1bn	<b>3.7%</b> ≦15%

<sup>\*</sup>Financial Services Agency supervision guidelines require △EVE to be less than 15% of Tier 1 capital

#### ■ ANII (Net Interest Income):JPY 4.5bn (Decrease in net interest income due to interest shock Within IRRBB)

#### Changes in capital and risk-adjusted assets (Consolidated basis)

						(JPY bn)
[B	aselⅢ]	End of Mar. '18	End of Mar. '19	End of Mar. '20	End of Sep. '20	Change from end of Mar. '20
То	tal capital*	897.9	913.3	893.8	942.1	+48.3
	CET1	897.9	913.3	893.8	942.1	+48.3
	Excluding valuation difference on available-for-sale securities	703.6	719.9	739.4	734.4	-5.0
	Other Tier 1	0.0	0.0	0.0	0.0	±0.0
	Tier 2	0.0	0.0	0.0	0.0	±0.0
Ris	sk-adjusted assets	5,626.9	5,690.1	5,729.7	5,825.2	+95.6
	Total credit-risk adjusted assets	5,319.5	5,379.1	5,411.3	5,504.2	+92.9
	Amount corresponding to market risk	12.7	13.0	18.6	17.3	-1.2
	Amount corresponding to operational risk	294.7	298.1	299.8	303.7	+3.9

\*Capital does not include preferred shares, subordinated debts, etc.

#### [Other indices related to the Basel III ]

(1) Liquidity coverage ratio (Consolidated)

• End of Sep. 2020 : 153.1% (Regulatory level 100% and over)

•1H FY2020(Daily average) : 139.1%

(2) Leverage ratio (Consolidated, end of Sep. 2020):7.89% (Rough level 3% and over

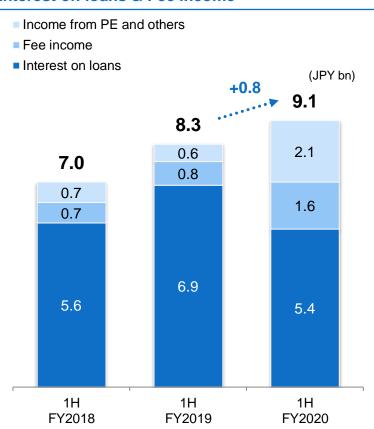
in trial period)

<sup>\*</sup> Changed model to calculate core deposit in Mar. 2020 from standard model to internal model

#### Market credit investment

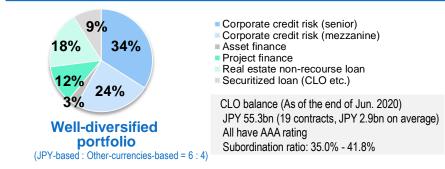
- Interest and fee income in market credit investment increased by JPY 0.8bn YoY
- Build structured loan (SF loan) portfolio mainly consisting of loans with high credibility by diversifying scope of loan

#### Interest on loans & Fee income



Profitability indicators of SF loan	1H FY2019	1H FY2020	YoY
ROA (Return on Assets)	0.94%	0.96%	+0.02pt
RORA (Return on Risk-Weighted assets)	1.53%	1.66%	+0.13pt

# Breakdown of SF loan by loan type (Average balance in 1H FY2020: JPY 614.1bn)

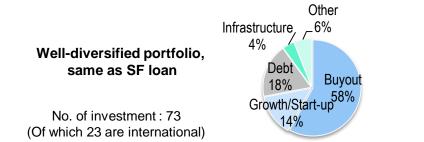


#### Breakdown of SF loan by credit rating



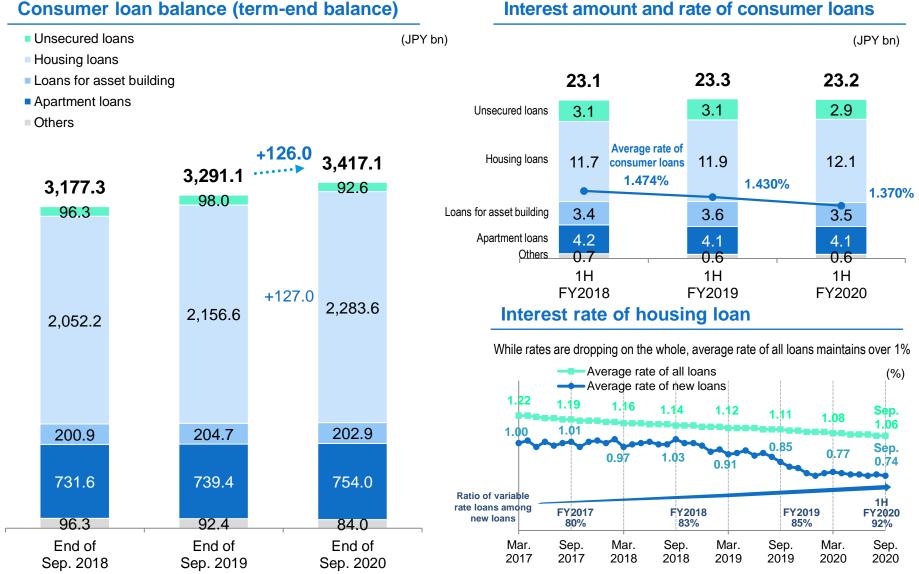
<sup>\*</sup> Average LTV is 59.4% for real estate non-recourse loans

#### Ratio of capital commitment in PE by investment types



# **Consumer loans (1)**

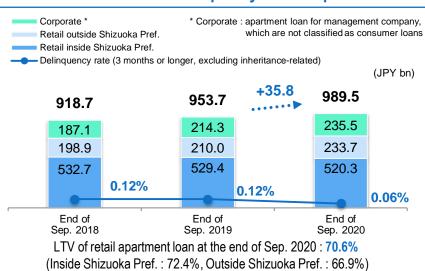
 Consumer loan balance (term-end balance) increased by JPY 126.0bn from the end of Sep. 2019, maintaining increase trend mainly due to growth of housing loans



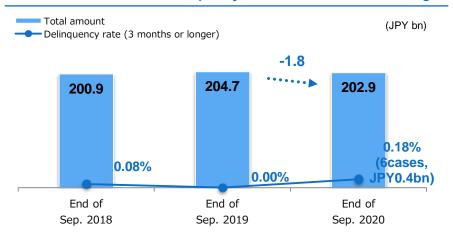
## Consumer loans (2) – Apartment loan / Loan for asset building

- Amount of apartment loan (including loan to businesses) increased by JPY 35.8bn and amount of loan for asset building decreased by JPY 1.8bn, respectively, from the end of Sep. 2019
- Low delinquency rate and high occupancy rate show soundness of loan portfolio

#### Term-end balance and delinquency rate of apartment loan

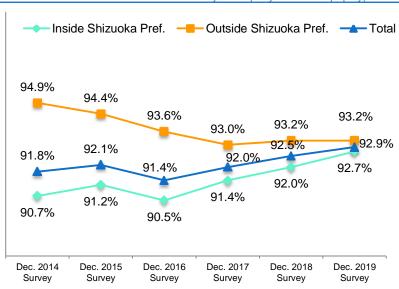


#### Term-end balance and delinquency rate of loan for asset building



#### Occupancy rate\*

\* Survey on occupancy rate for rental property(Dec. 2019)



# Enhancing accuracy of credit screening by utilizing cross-industry collaboration

- Concluded capital and business tie-up with LEEWAYS Inc. in Jun. 2019
- Plan to create index for screening and evaluation by combining the Bank's logic for screening and evaluation with Al-based tool analyzing real estate by LEEWAYS
  - ⇒ Enhance accuracy of screening by detailed simulation of income and expenditure based on AI (Started in May 2020)





# **Matters related to COVID-19**

### **Matters related to COVID-19**

Support for cash position has passed its peak, and our focus will shift to adaptation to new normal

#### Situation of loans related to COVID-19

#### [Total amount]

		Until end	d of Sep.	Until end of Oct.		
New loans (1)		11,049	JPY 434.3bn	11,725	JPY 443.9bn	
	Not guaranteed by CGC (*)	478	JPY 219.0bn	485	JPY 220.1bn	
	Guaranteed by CGC	10,571	JPY 215.3bn	11,240	JPY 223.8bn	
Use of existing credit facilities (2)		283	JPY 57.4bn	283	JPY 57.4bn	
	Total ((1)+(2))	11,332	JPY 491.7bn	12,008	JPY 501.3bn	

<sup>\*</sup> CGC; Credit Guarantee Corporation

#### Adaptation to new normal

#### **Effect of COVID-19**

# Customers

- ✓ Shift of needs from fund-raising to change of business, business succession, business restructuring etc. (change in managers' mind)
- Increase in needs for non-face-to-face and noncontact transaction

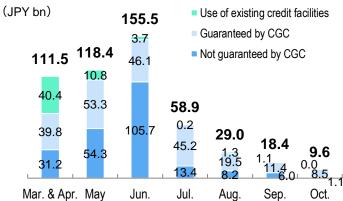
# Region, Society

- ✓ Digitalization
- ✓ Speedup of trend to review importance of region
- ✓ Rise of interest on social issues such as environment.

### **Employees**

 Change and diversification of work style and sense of value

#### [Historical data of loan (monthly)]



#### **Direction of Shizuoka Bank Group**

- ✓ Continue to support cash position
- ✓ Assist problem solving of customers by integrating whole power of Shizuoka Bank Group
  - · Level cash flow thorough mezzanine finance and leasing
  - Support business restructuring, business succession, etc.

    Expand transaction and products which can be completed
- Expand transaction and products which can be completed without face-to-face meeting
- ✓ Deal with trend to change working and living place through cooperation with local government
- ✓ Respond to digitalization by administrative agency
- ✓ Strengthen sustainability management
- ✓ Further encourage work from home by distributing devices etc.
- ✓ Revise various system related to HR
- ✓ Expand initiatives for diversity



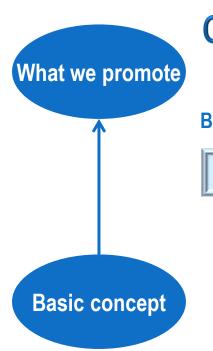
# **Management Strategy**

# **Picture that Shizuoka Bank Group targets**

Continue business model revision based on basic concept in order to realize the picture targeted in long term.

Pictured targeted in long term (10-year Vision)

A corporate group committing itself to future of region and producing growth of region



# Continuous business model revision

14th Medium-term

Change to a problem-solving corporate group Business Plan Vision assisting regional customers with hands-on support

Basic strategy 1 **Group Sales Strategy** 

Basic strategy 2 Innovation Strategy

Basic strategy 3 Business Portfolio Strategy

Corporate Group Philosophy "Expand dreams and affluence with our community."

Management based on SDGs

## History of business model revision

Has revised business model in various areas to realize sustainable management so far

FY2005 (9th Medium-term Business Plan) -

Reinforcement	- 0	managemen	t ac	20	Troup
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- Aim at reinforcing collaboration among group and independence of each company since FY2005
- ☐ Turned group companies in to wholly owned subsidiaries in FY2014
- Selected personnel in the level of branch manager of the Bank in their 40's as president of 2 subsidiaries in FY2020

FY2013 (11th Medium-term Business Plan) -

# Development of new business fields (market credit investment, loans for asset building, etc.)

- □ Started developing new business fields in FY2013 by establishing "Tokyo Banking Division (Credit Investment Group at present)" and beginning to offer loans for asset building
- ☐ Started to offer new card loans and business loans for small-sized customers in FY2015
- Aimed for revenue of JPY 30.0bn from new business fields in 13<sup>th</sup> Medium-term Business Plan (FY2017-)

  (Note) Tokyo Banking Division was a part of the Tokyo Office

FY2014 (12th Medium-term Business Plan) -

# Access to advanced technology (cross-industry collaboration etc.) and returning of it to the region

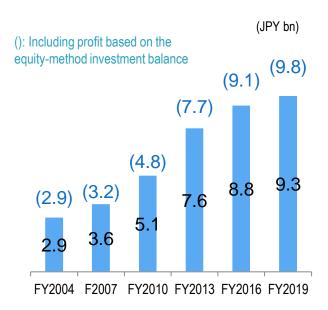
- Started cross-industry collaboration by concluding capital and business alliance with Monex Group, Inc. in FY2014
- Currently tie up with 9 companies and invest in 8 venture funds
- Cosponsored "TECH BEAT Shizuoka", a fair of advanced technology, with Shizuoka Pref. making use of our network with firms in other industry for the first time in FY2019

#### Achievement of business model revision

Has made great achievement in each category

# Reinforcement of management as a group

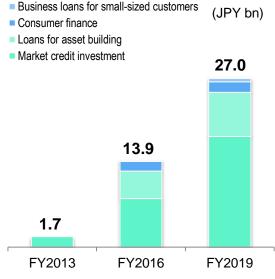
Total ordinary profit of consolidated subsidiaries



Go up more than 3 times compared to FY2004

# Development of new business fields

# Revenue in new business fields



Grow to level of JPY 30.0bn

# Access to advanced technology

Expansion of network with companies in different industry, returning the benefit to the region

- Alliance with 9 companies
  - →Create new business
- Investment of JPY 5.6bn in 8 funds
  - →Invest in 228 venture firms
- TECH BEAT Shizuoka attracted
   188 start-up firms\*
  - →Return advanced technology to the region

\* Total of 3 rounds

- Alliance for customer support with123 companies
- →Expand lineup for consulting

### Initiatives for business model revision in 14<sup>th</sup> Medium-term Business model

 Promote 3 basic strategies and 10-year strategy under the 14<sup>th</sup> Medium-term Business Plan while reinforcing management foundation

Strategies under 14<sup>th</sup> Medium-term Business Plan

# Basic strategy 1 Group Sales Strategy

- Get into a habit of promoting sales by gathering all strength in the Group
- Enhance convenience of regional financial system
- ✓ Complete 3 structural reforms in the 13<sup>th</sup> Medium-term Business Plan

### Basic strategy 2 Innovation Strategy

- ✓ DX
- ✓ Global strategy
- Strategic investment,
   Cross-industry collaboration

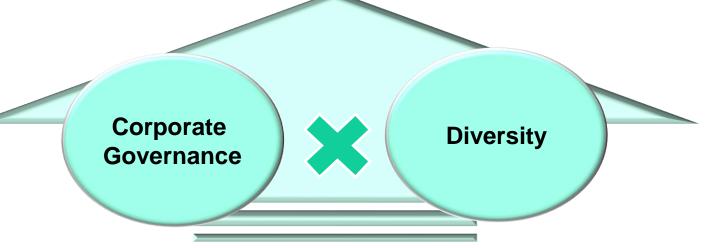
# Basic strategy 3 Business Portfolio Strategy

- ✓ Human resource strategy
- ✓ Market & Tokyo strategy
- ✓ Asset allocation

# 10-year Strategy Region-producing Strategy

- ✓ Create regional industry
  - ∼Promote regional innovation
- ✓ Enhance regional attractiveness
  - ~Build regional platform, Develop regional human resource, etc

Reinforcement of management foundation



# **Progress of the 14th Medium-term Business Plan – Main initiatives**

Adjusted organizational system as well as responded to COVID-19

#### Main achievement of measures in each strategy (Details in P.60)

Basic strategy 1
Group Sales
Strategy

- ✓ Extended loans of JPY 500.0bn level as **support for cash position** in COVID-19 pandemic mainly to business customers inside and outside Shizuoka Pref.
- ✓ Strengthened sales capability for solution business by expanding lineup according to change in customers' needs, such as reinforcement of consulting on HR, preparation for entry to testamentary trust business and introduction of wrap services promoted in face-to-face channel with assuming that era of 100-year life will come, etc.

Basic strategy 2
Innovation
Strategy

- ✓ Started reorganizing locations in Asia, North America, and Europe, in order to further realize growth strategy by utilizing broad global network which is advantage of Shizuoka Bank Group
- ✓ Established "DX Strategy Management Office" with the aim of realizing DX strategy of the whole Shizuoka Bank Group

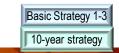
Basic strategy 3
Business Portfolio
Strategy

- ✓ Promoted diversity by conducting human interaction of 100 staff among Shizuoka Bank Group to expand group function, and accepting professional personnel working for Shizuoka Bank as a side-job
- ✓ **Steadily grasped profit opportunities** in the Treasury Dept. and Tokyo Office such as trade of securities with close monitoring on market trend, and big-sized deal in market credit investment

10-year Strategy Region-producing Strategy

- ✓ Held TECH BEAT Shizuoka 2020 online to activate local economy
- ✓ Established "SHIZUOKA360", a council whose goal is to create future of sustainable and rich regional society, in cooperation with local companies

# Business development through new alliance (1) - Comprehensive business alliance with Yamanashi Chuo Bank



 Concluded comprehensive business alliance with Yamanashi Chuo Bank as a strategy to realize sustainable growth for both the region and Shizuoka Bank Group (Shizuoka Yamanashi Alliance)

Initiatives	Positioning in the 14 <sup>th</sup> Medium-term Business Plan
<ul> <li>Provide function of Shizuoka Bank Group companies</li> <li>Form syndicated loan in collaboration</li> <li>Conclude contracts of business matching and M&amp;A between customers of both banks</li> </ul>	Basic Strategy 1 Group Sales Strategy
<ul> <li>Share various IT systems</li> <li>Utilize existing branches of each other</li> <li>Offer overseas network and network with companies in different industry of Shizuoka Bank</li> <li>Work on joint research in such fields as DX and innovation</li> </ul>	Basic Strategy 2 Innovation Strategy
<ul> <li>Share know-how in market credit investment</li> <li>Develop human resources through human interaction and joint training</li> </ul>	Basic Strategy 3 Business Portfolio Strategy
<ul> <li>Jointly hold events leading to activation of economy of both prefectures</li> <li>Develop business of regional trading company in collaboration</li> </ul>	10-year Strategy Region-producing Strategy

Realize Basic and 10-year

Strategies in the 14<sup>th</sup> Medium-term

Business Plan

Build new model of alliance among regional financial institutions

# Business development through new alliance (2) – Effect of comprehensive business alliance



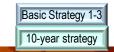
Aim at effect of JPY 10.0bn from the alliance, total in 5 years and total in both banks

YCB: Yamanashi Chuo Bank

Items	Contents	Specific initiatives
Business matching (M&A)	M&A contracts between customers of both banks	<ul><li>✓ Share information on M&amp;A with YCB</li><li>✓ Accept trainees in Shizugin Management Consulting</li></ul>
Group companies Expansion of securities business Yamanas		✓ Establish outlet of Shizugin TM Securities in Yamanashi Pref. (in-store outlet in YBC's branch), and propose asset management to YBC's customers
Finance	Market credit investment, syndicated loan	<ul> <li>✓ Accept trainees from YCB (share skill and know-how on credit review and risk management)</li> <li>✓ Distribute Shizuoka Bank's asset to YCB</li> <li>✓ Jointly examine and extend loan</li> </ul>
Others	Cost reduction, expansion of overseas business	<ul> <li>✓ Mutually utilize unused space in existing branches of the other (save cost to open a new branch)</li> <li>✓ Share department of office work</li> <li>✓ Provide solution to YCB's customers by making much of overseas network of Shizuoka Bank</li> </ul>

# Effect of JPY 10.0bn from the alliance (total in 5 years, total in both banks)

# Business development through new alliance (3) -How to activate alliance



Consider ideas for collaboration quickly by establishing project team which the Presidents head

#### Project team and subcommittee

 Examine ideas for collaboration by establishing 3 regular meeting hierarchically

#### **President level**

Regular meeting of top management

- ✓ Hold about semi-annually
- Receive report on progress of regular meeting of management and subcommittee

#### **Executive level**

Regular meeting of management

- ✓ Hold about once in two months
- Receive report on progress of subcommittee

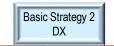
GM of Dept. level Subcommittee

 Establish 10 subcommittees where related departments consider ideas

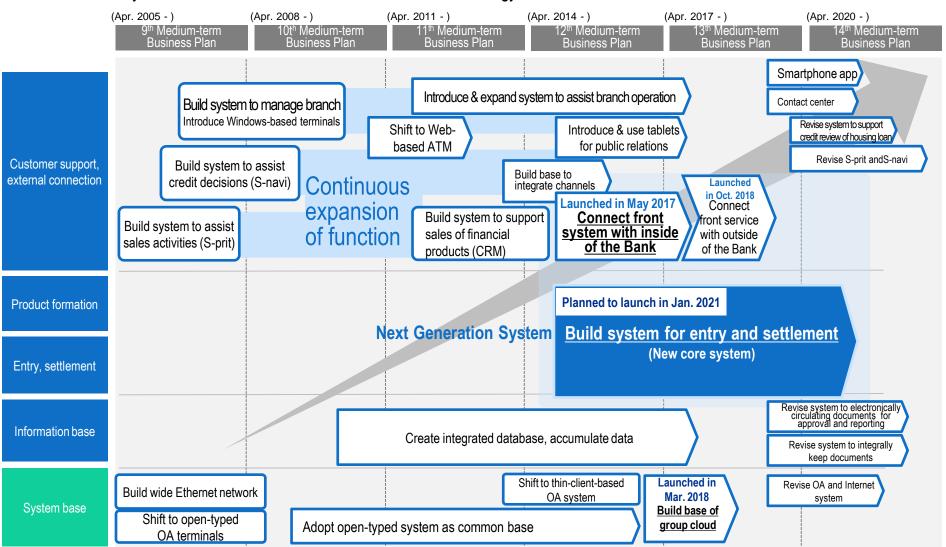
- Initially establish 10 committees as below
- Regularly review subcommittees based on progress

	view subcommittees based on progress		
Name of subcommittee	Content to discuss		
Regional revitalization	Collaboration on regional revitalization including joint holding of TECH BEAT		
DX, innovation	Collaboration in such areas as DX and innovation		
Market finance	Collaboration, acceptance of trainee, and so on in market credit investment		
Strategy for corporate	Collaboration in business matching, joint forming of syndicated loan, etc.		
Strategy for life-planning	Collaboration in securities brokering, smartphone apps, card business, etc.		
Sharing office work	Cost reduction by sharing and integrating operation		
IT system	Share and integration of various IT systems		
Branch strategy	Open of new branches by using partner's existing branches, Branch function of both banks in one location in area where both banks currently own branches		
International strategy	Joint use of overseas locations, etc.		
HR strategy	Human interaction, holding of training course in collaboration, etc.		

# Next Generation System (1) - History of shift to next generation

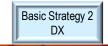


 Established basic policy on IT and policy on shift to next generation of whole IT system in 2004, and thereafter promoted step by step structural reform to system and architecture which enable the Bank to enjoy benefit of technological innovation, higher compatibility between the system and Internet, and active use of advanced technology

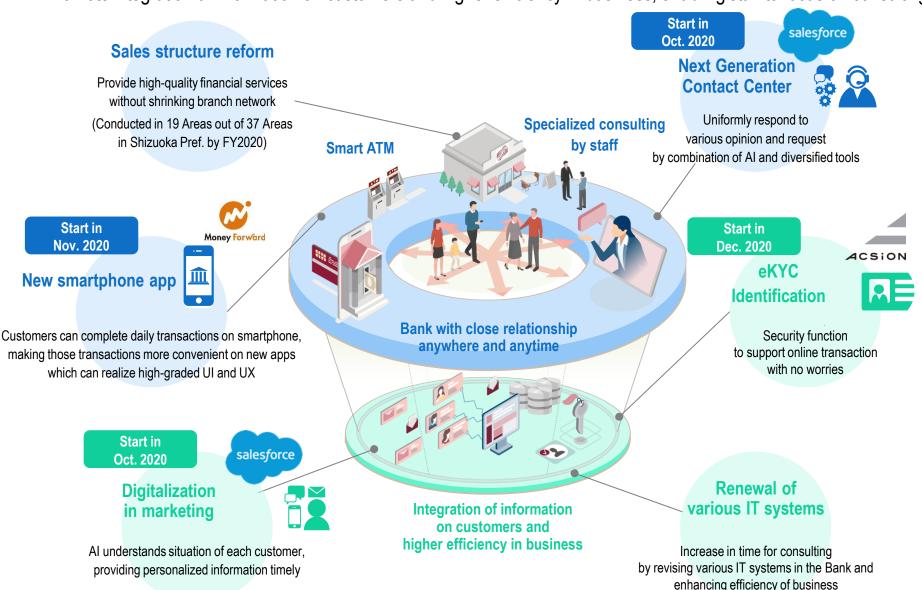


# Next Generation System (2)

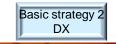
– Picture targeted through investment in IT system



- Provide services which customers can use with no worries anywhere and anytime through investment in IT system
- Promote integration of information on customers and higher efficiency in business, enabling staff to focus on consulting



# **Next Generation System (3) – Effect of realization**



Expect to enjoy benefit from completion of Next Generation System in various aspects

#### **Expected effect from realization of Next Generation System**

 Realize management base which enables flexible "branch management and product offering" and "customer-oriented services" with no worries

> Increase topline, Raise services quality

- ✓ Flexible choice of business days and hours according to branch form
- ✓ Further customer-oriented service offering based on uniform management of information on customers in all branches

Completion of management base which supports financial services in next generation

Raise productivity, Reduce cost

Enhance risk management

- Shorten lead time from product development to product offering
- ✓ Simplify operation, and reduce papers
- Expand services which back-up center offers, and shorten time for change
- ✓ Realize open-typed server as secure and stable as main frame
- ✓ Develop IT personnel for next generation

#### Overcome 2025 Digital Cliff



<<Expected effect>>

Productivity in program development

Cost to revise common function such as regulatory compliance

Cost of renewal

Loss of transaction data in case of disaster

Go up by more than 25%

Reduce by 50%

Reduce by 20%

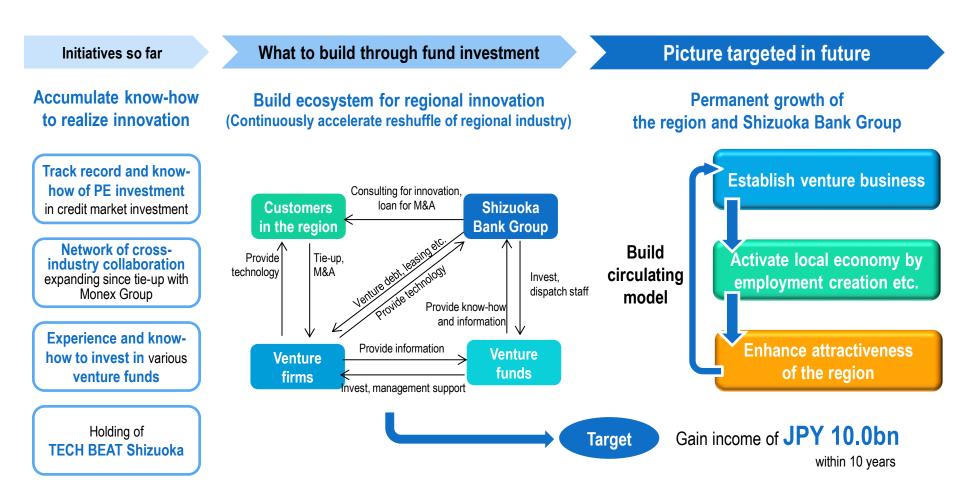
Shorten to data in several seconds

# Realization of regional innovation

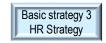




- Intend to build ecosystem for regional innovation by further deepening development of new business fields, and know-how and network cultivated through cross-industry collaboration
- ✓ Contribute to sustainable growth of region by assisting entrepreneur as well as corporate revitalization and management improvement
- ✓ Invest in venture fund as an anchor investor by the end of FY2020, starting full-scale activities to develop HR and build network



## Initiatives for corporate governance and diversity



 Accelerate initiatives for corporate governance and diversity, strengthening management base to realize management strategy

#### Reinforcement of corporate governance (details in P.62)

- ✓ Separate supervision and execution
- ✓ Strengthen supervising function by outside directors
- Increase ratio and number of outside directors (Jun. 2020)



Ratio of outside directors: less than 1/3

Ratio of outside directors: 1/3

Nomination & Remuneration Committee(Oct. 2020)

Purpose

✓ Strengthen supervision on nomination of Executives



- ✓ Reorganize (expand role of) Remuneration Committee
- ✓ Majority of members are outside directors (half so far)
- Restricted Stock Awards (Jun. 2020)



- Motivate eligible person to continuously enhance corporate value
- ✓ Further share value with shareholders

Eligible person

- Full-time directors (excluding outside directors) and executives of the Bank \*
- \* Introduce delegation contract at the same time

Initiatives for diversity and reform of personnel system



#### • Start OKR\* as trial

- Clarify organizational vision and staff's thought, unifying vectors of action and effort
- ✓ Start as trial in FY2020, planning to introduce in full-scale in FY2021
- \*Objective & Key Results; system to set performance indicators based on the clarification of what to aim



# Establish project team to plan personnel system

✓ Work on drastic review of the whole personnel system such as not only evaluation system but also welfare and development system



#### Activity to diversify HR

- Recruit outside professional personnel and accept side-job
- ✓ Recruit players belonging to sports groups which represent the region

Create environment where diversified HR can make the most of their capability, experience, and expertise from each position



# Shareholder Return / Projected performance in FY2020

### Shareholder return

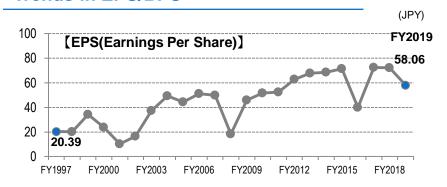
- Expected annual dividend for FY2020 is JPY 22 per share
- The Bank maintains the target shareholder return ratio of "consolidated shareholders return ratio of 50% or higher in medium and long term" under the 14th Medium-term Business Plan

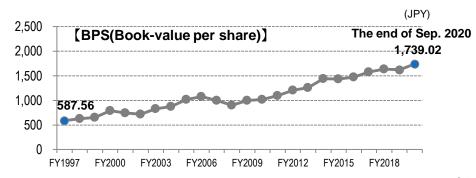
#### Profit distribution to shareholders

		FY2017	FY2018	FY2019	FY2020 (E)
Annual dividend per share (Interim dividend per share)		JPY21 (JPY10)	JPY22 (JPY11)	JPY22 (JPY11)	JPY22 (JPY11)
Annual dividend		JPY12.5bn	JPY13.0bn	JPY12.6bn	JPY12.6bn
Repurchase of shares (Shares bought back: million shares)		JPY9.7bn (10)	JPY10.1bn (10)	JPY8.6bn (10)	* _
Shareholder r	hareholder returns		JPY23.0bn	JPY21.2bn	JPY12.6bn
	Profit attributable to owners of the parent	JPY50.1bn	JPY46.9bn	JPY38.7bn	JPY42.0bn
Consolidated	Dividend payout ratio	24.90%	27.63%	32.62%	30.06%
	Shareholder return ratio	44.32%	49.11%	54.90%	30.06%

FY '10– '19 (10years)
Accumulated total JPY178
Accumulated total JPY109.5bn
Accumulated total JPY115.7bn
Accumulated total JPY225.2bn
Accumulated total JPY439.9bn
Average 24.89%
Average 51.19%

#### **Trends in EPS/BPS**





<sup>\*</sup> No matter has been resolved so far.

## **Projected performance in FY2020**

 Consolidated ordinary profit and profit attributable to owners of the parent in FY2020 (both consolidated) are projected to be JPY 61.0bn and JPY 42.0bn, respectively

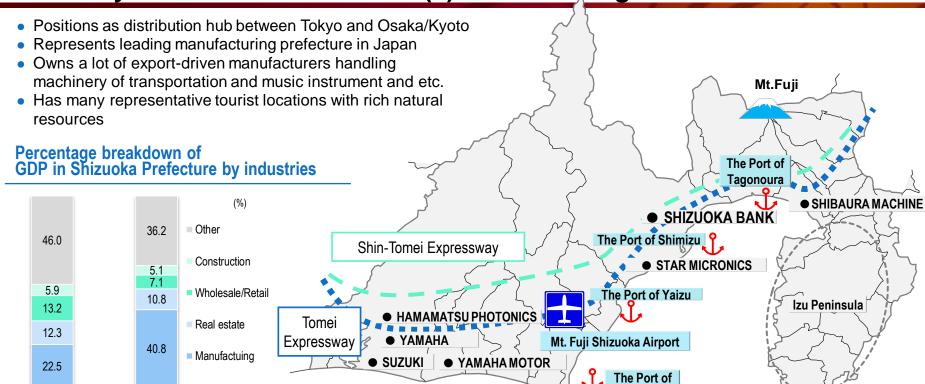
(JPY bn)

		FY2018	FY2019 (A)	FY2020 (Projected) (B)	YoY (B-A)	1H FY2020 (C)	Progress rate (C/B)
Consolidated	Ordinary profit	63.4	54.6	61.0	+6.4	35.5	58.2%
	Profit attributable to owners of the parent	46.9	38.7	42.0	+3.3	24.4	57.9%
	ROE	4.67%	3.85%	4.1%	+0.25pt	4.73%	-
	OHR	59.0%	58.9%	56.8%	-2.1pt	55.6%	-
	CET1 ratio	16.05%	15.59%	15.1%	-0.49pt	16.17%	-
Nonconsolidated	Gross operating profit	134.8	131.0	143.6	+12.6	72.8	50.6%
	Net interest income	116.6	106.8	114.8	+8.0	57.5	50.0%
	Fees and commissions	15.8	15.6	15.1	-0.5	8.3	55.0%
	Trading income	0.8	0.6	0.8	+0.2	0.4	52.1%
	Other operating profit	1.6	7.9	12.9	+5.0	6.6	50.9%
	Expenses (-)	80.9	79.1	84.7	+5.6	40.5	47.8%
	Ordinary profit	56.5	46.5	51.5	+5.0	32.0	62.0%
	Net income	42.6	33.4	36.0	+2.6	22.2	61.7%
	Credit-related costs (-)	4.8	8.7	13.0	+4.3	4.8	37.0%



# Reference

# Economy in Shizuoka Prefecture(1) – Positioning and current state



All-Japan Shizuoka Pref.

Source: Cabinet Office, Government of Japan, FY2016

# No. of listed companies with HQs in Shizuoka Prefecture

\* As of the end of Mar. 2020

Listing	No. of companies
TSE 1st section	24
TSE 2 <sup>nd</sup> section	9
Mothers	1
Jasdaq	16
Total	50

#### **UNESCO World Heritage Site in Shizuoka Prefecture**

#### Mt. Fuji

(Registered in Jun. 2013) "Fujisan, sacred place and source of artistic inspiration"

#### **Nirayama Reverberatory Furnaces**

Omaezaki

(Registered in Jul. 2015) Inscribed on the World Heritage List as Inscribed on the World Heritage List as "Sites of Japan's Meiji Industrial Revolution: Iron and Steel, Shipbuilding and Coal Mining"



#### Izu Peninsula awarded Global Geopark status by UNESCO

- The Izu Peninsula was certified as a UNESCO. Global Geopark in Apr. 2018
- Global Geoparks are natural parks of topographical and geological significance. There are nine UNESCO Geoparks in Japan



# **Economy in Shizuoka Prefecture(2) – Economic scale**

- The Prefecture accounts for 3% share of all-Japan, and ranks 10th in the scale of economy among prefectures
- The Prefecture has greater GDP than total GDP of 4 prefectures in Shikoku and 3 prefectures in Hokuriku
- GDP in the Prefecture is next to those in New Zealand, Iraq and Algeria

#### **Shizuoka Prefecture indices**

	Share o	Share of all-Japan	
Population	3.64mil	2.9%	10th of 47 (2019)
No. of households	1.60mil	2.7%	10th of 47 (2020)
Nominal prefectural GDP	JPY 17.0tn	3.1%	10th of 47 (FY2016)
Per-capita income	JPY 3.300mil	_	4th of 47 (FY2016)
No. of business establishments	170K	3.1%	10th of 47 (2016)
Amount of shipments of manufactured goods, etc.	JPY 17.5tn	5.3%	4th of 47 (2018)
Agricultural output	JPY 212.0bn	2.3%	16th of 47 (2018)
Fishery production volume(*)	180k tons	5.6%	5th of 47 (2019)
No. of industrial locations (*)	76	7.7%	1st of 47 (2019)
No. of new housing starts	22K	2.5%	10th of 47 (2019)

(\* Preliminary data)

#### Shizuoka Prefecture economic scale

# **Prefectural GDP (FY2016, Nominal)**

Rank	Prefecture/Region	(USD bn)
9	Hokkaido Prefecture	175.5
10	Shizuoka Prefecture	157.3
11	Ibaraki Prefecture	120.5
-	4 prefectures in Shikoku	132.6
-	3 prefectures in Hokuriku	114.4

#### GDP comparison with countries (2016)

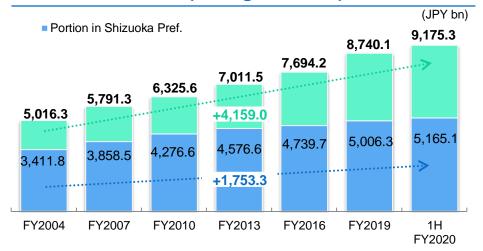
Rank	Country (Region)	(USD bn)
53	New Zealand	185.1
54	Iraq	175.2
55	Algeria	160.0
-	Shizuoka Prefecture	157.3
56	Qatar	151.7
57	Kazakhstan	137.3

\*Sources: Economic and Social Research Institute (ESRI)
Cabinet Office, Government of Japan etc.

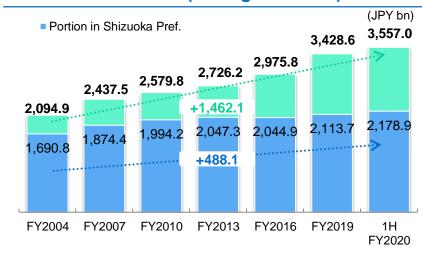
# **Historical data of loans**

- Total loan balance (average balance) had increased by JPY 4,159.0bn since FY2004 to 1H FY2020, of which JPY 1,753.3bn was in Shizuoka Pref.
- SMEs loan balance: JPY +1,462.1bn, consumer loan balance: JPY +1,966.8bn

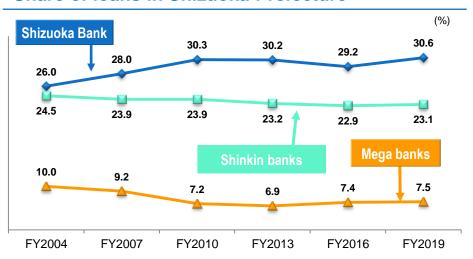
# **Total loan balance (average balance)**



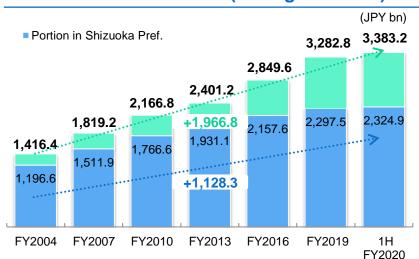
# SMEs loan balance (average balance)



## **Share of loans in Shizuoka Prefecture**



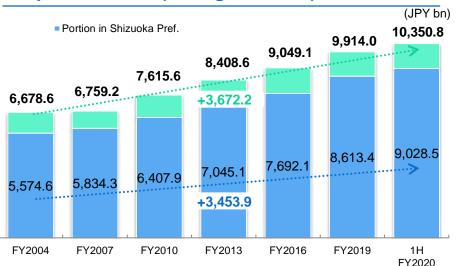
# Consumer loan balance (average balance)



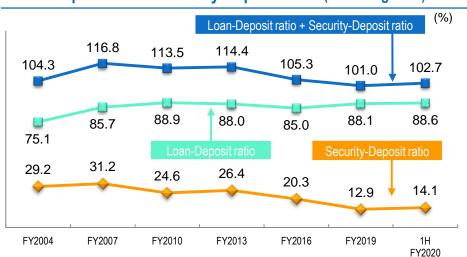
# **Historical data of deposits**

- Total deposit balance (average balance) had increased by JPY 3,672.2bn since FY2004 to 1H FY2020, of which JPY 3,453.9bn was in Shizuoka Pref.
- The Bank has received highest level of credit ratings from two overseas and one Japanese agencies

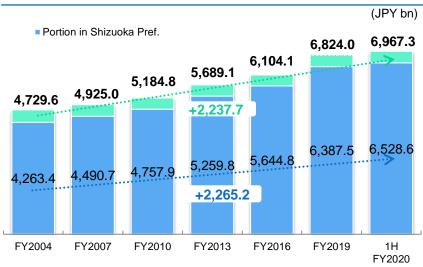
# **Deposit balance (average balance)**



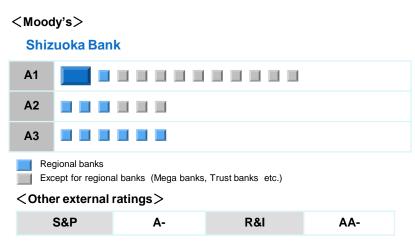
# Loan-Deposit ratio / Security-Deposit ratio (excluding NCD)



# Retail deposit balance (average balance)



# External ratings (As of the end of Sep. 2020)



# Loans(1) - Term-end balance

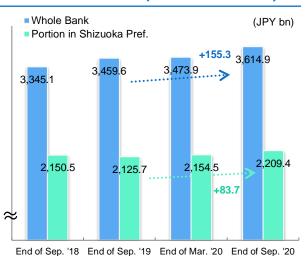
 Total loan balance (term-end balance) increased by JPY 429.4bn (+4.8%) YoY mainly reflecting both well-balanced growth in SMEs loan and retail loan and great increase in loans for large and medium size enterprises due to support for cash position

# **Total loan balance (term-end balance)**

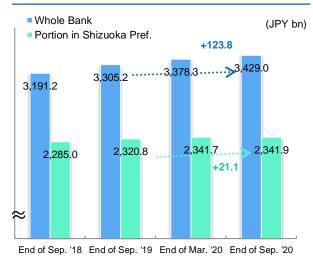


	Term-end balance	Change from the end of Sep. '19	Annual growth rate
Total loan balance	JPY 9,217.1bn	JPY +429.4bn	+4.8%
SMEs loan balance	JPY 3,614.9bn	JPY +155.3bn	+4.4%
Retail loan balance	JPY 3,429.0bn	JPY +123.8bn	+3.7%
Large and Medium sized enterprises	JPY 1,831.5bn	JPY +261.4bn	+16.6%
Loan balance in foreign currency	JPY 547.2bn	JPY -8.6bn	-1.5%

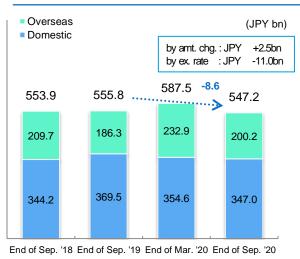
#### SMEs loan balance (term-end balance)



# Retail loan balance (term-end balance)



# Loan balance in foreign currencies (term-end balance)



# Loans(2) – Loans by industries

- Business loans to real estate account for approximately 13%, and those to each industry such as construction, leasing, and money lending and investment account for less than 10% of loan balance respectively. Build a credit portfolio with borrowers from diverse industries
- Expected Loss (EL) for all industries: JPY 9.4bn
- Unexpected Loss (UL) for all industries: JPY 86.6bn

# Contemporary status of business loans to particular industries

#### [ Credit balance (as of the end of Sep. 2020) ]

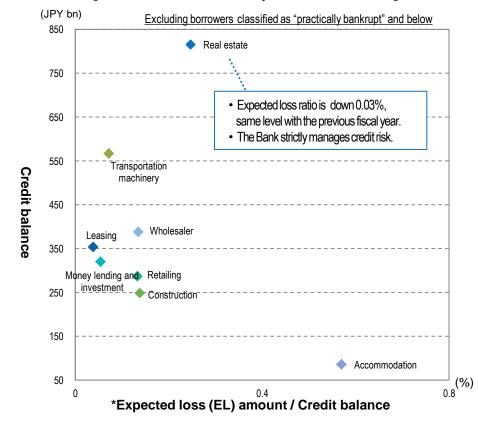
(JPY bn, %)

	Balance	Composition ratio	Change from the end of Mar. '20
All industries	6,162.6	100.0	+259.5
Real estate (*1)	815.6	13.2	+44.6
Wholesaler (*2)	388.2	6.3	-27.8
Money lending and investment	319.8	5.2	-3.5
Transportation machinery	566.6	9.2	+154.1
Construction	248.7	4.0	+7.3
Retailer	286.9	4.7	+14.7
Leasing	353.5	5.7	-8.5
Accommodation	85.5	1.4	+6.7

#### (\*1) excluding apartment loans and loans for asset building

(\*2) excluding a general trading companies

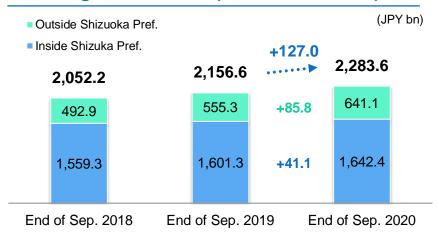
## [ Credit balance vs. expected loss rate\* ]



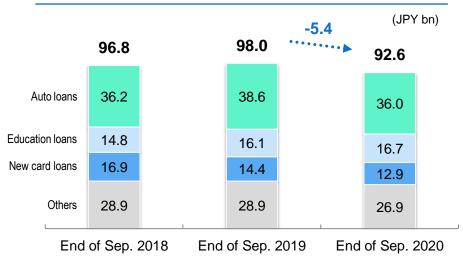
# Housing loan / Unsecured loans

 Housing loan balance increased by JPY 127.0bn from the end of Sep. 2019 (+5.8%), growing both inside and outside Shizuoka Pref.

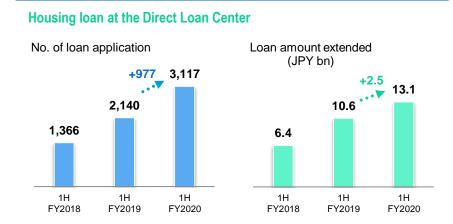
# **Housing loan balance (term-end balance)**



# **Unsecured loan balance (term-end balance)**

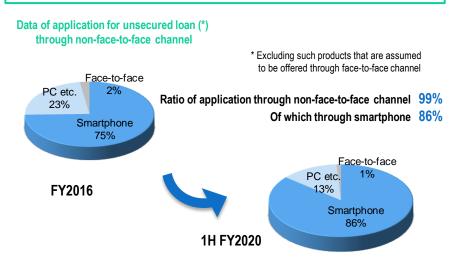


# Loan transaction through non-face-to-face channel



#### What is the Direct Loan Center?

 A counter-less loan center focusing on non-face-to-face transactions which can complete whole process of loans



# Customer assets / Consulting business for corporate customers

- Sale amount of customer assets decreased by JPY 4.6bn YoY as sales of insurance greatly fell while sales of investment trust increased
- Work on support to solve social issues on business succession by combining expertise of the Bank and group companies

#### Sales amount of customer assets (insurance, investment trust)

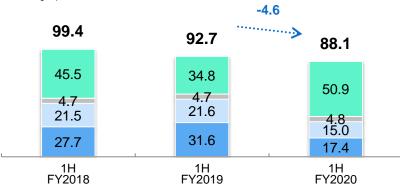


(JPY bn)

Variable life insurance, etc.

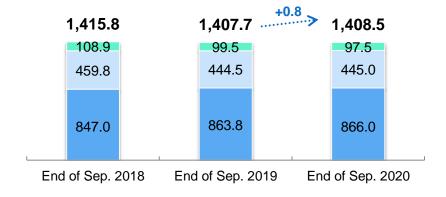
Investment trust(Shizuoka Bank)

Single premium whole life insurance



# **Customer assets excluding JPY deposits (term-end balance)**

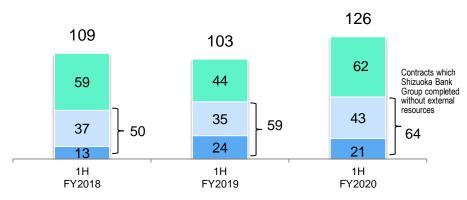
- Others(deposit in foreign currency, investment trusts, public & corporate bonds) (JPY bn)
- Shizugin TM Securities
- Individual annuity insurance products



#### Support for business succession

#### [Historical data of no. of contracted matching]

- No. of M&As and business successions contracted (business matchings services for a fee) \*1
- No. of business successions contracted \*2
- No. of M&As contracted \*2



- \*1 No. of business matching services for a fee introduced to external partner companies
- \*2 No. of cases contracted by Shizugin Management Consulting Co. Ltd.

#### **Shizugin Management Consulting**

	(JPY bn)	1H FY2018	1H FY2019	1H FY2020	YoY
Consul	M&A	0.28	0.36	0.21	-0.15
Consultant fee	Business succession	0.08	0.08	0.09	+0.01
Settler	ment service	0.43	0.43	0.42	-0.01
Ordina	ıry profit	0.29	0.37	0.21	-0.16

(Cases)

# Sales structure reform

 Reform sales structure to address changes in customer needs and the operating environment, aim to further improve customer convenience and satisfaction by offering high-quality financial services without shrinking the branch network

Background

- The Bank divides Shizuoka Pref. into three Companies which consist of 19 Blocks
- The 19 Blocks are further divided into 37 Areas

# Dense branch network covers the whole of Shizuoka Pref. Central Company Western Company Eastern Company

Company	Block
Eastern Company	Shimoda, Atami, Mishima, Numazu, Fuji-Chuo
Central Company	Honten, Gofukucho, Ekinan, Shimizu, Yaizu, Fujieda-Eki
Western Company	Kakegawa, Iwata, Fukuroi, Hamamatsu, Naruko, Hamamatsu-Chuo, Aoicho, Hamakita

Customer needs

Increase in need for solutions for business succession planning, business matching, business tumaround etc.

Diversification of customer need

Decrease in population and number of business sites

Decrease in branch customer traffic because of shift to online banking

Sales structure reform is aimed at integrating branch functions and personnel in each area to improve efficiency, to reduce the cost of branch operation and to share expertise and know-how among branch personnel

Projected contraction in the workforce

Strengthen solutions marketing and ensure provision of highly targeted financial services without shrinking the branch network

# Further improvements in customer convenience and satisfaction

#### **Progress of sales structure reform**

1 <sup>st</sup> phase (trial)	FY2018	Started as trial in 2 Areas, Started in 3 other Areas
	FY2019	Started in other 7 Areas
FY2019 2 <sup>nd</sup> phase (besides above)		Merge branches by putting function of 2 branches at 1 location in 4 Areas
(expansion)	FY2020	Merge branches by putting function of 2 branches at 1 location in 6 Areas(including 3 new Areas)

Total 19 Areas

# **Operation process reform**

Aim to enhance productivity and to build new sales structure by promoting BPR, RPA, and sales structure reform

FY2005 - FY2010 FY2011 - FY2016 FY2017 - FY2019 FY2020 9th Medium-term Business Plan -11th Medium-term Business Plan -13th Medium-term Business Plan 14th Medium-term Business Plan 10th Medium-term Business Plan 12th Medium-term Business Plan Standardization, systematization, Enhancement of productivity of Management 3 structural reforms Establishment of front-office workload centralization of Continuation of growth strategy sustainable business model policy back-office workload Establishment of new work style Reinforcement of Work-style reform • **Major process** Relocation of staff at back-Change of personnel housing loans Digital transformation reform office to front-office in charge of business sales Realization and expansion of "digital branch" Small branch specializing in retail Branch focusing on consulting Improvement of efficiency and Sales structure reform (details are in P.35) Branch specializing in front function productivity Utilization and expansion of RPA Centralization and Auto-navigation in loan operation Auto-navigation in branch operation Digitalization in branch operation specialization of Writing-less · seal-less Shift to "5 less" at branches\* operation \*Paperless, Seal-less, Cashless, Counter-terminal-less, Counter-less

# Major achievement so far

Reduced by

(Comparison between FY2007 and FY2010)

Time to process

Back-office workload

at branches

Reduced by 63%

(Comparison between FY2010 and FY2013)

Relocation of staff at back-office to

# Increased frontoffice employees

while reducing total employees

(people)	End of Mar. 2008	End of Mar. 2020	Increase/ Decreas
Front-office at branches	2,411	2,802	+391
Back-office at branches	1,693	853	-840
ShizuokaBank*	5.164	4,629	-535

Sales structure reform

**RPA** 

Conduct in 80% of the all Areas (During the 14th Medium-term Business Plan)

Major future target

Automation of operation requiring 100 staff \*

(By FY2021)

\* Including temporary employees

\* Equivalent to 200K hours per year

47

# **Next Generation System**

- Construction of Next Generation System is unprecedented project partly because of adoption of open-type technology for the first time in major Japanese banks
- Assure sufficient amount time to inspect Core System in order to make every possible preparation for stable operation → Plan to start operation in Jan. 2021

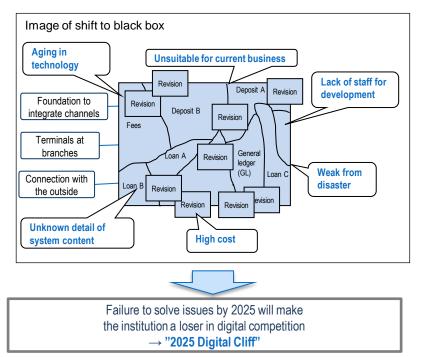
# Direction and issues on financial IT (2025 Digital Cliff)

#### Direction of IT strategy of financial institutions

- Strategically utilize Fintech and IT as a measure for innovation
- Realize flexible coordination with new services
- · Make use of advanced technology such as cloud and Al
- Drastically review basic structure of system

#### Current situation and issues of each institution

- · Aging of technology used in system
- Expansion, complexity, and shift to black box of system
- Shift to structure with higher cost due to "legacy system"



# The Bank's policy and system strategy

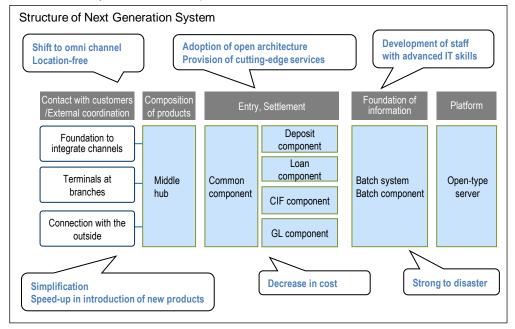
• Grasp issues on shift to legacy and black box of system at early stage



- Build loan supporting system
- · Realize ATM operated on Web
- Introduce counter navigation system etc

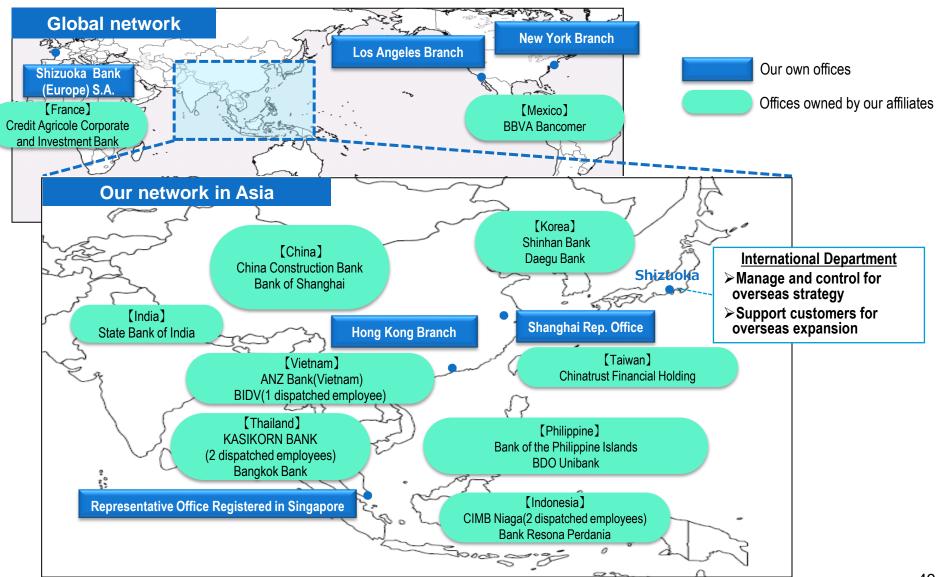
Continuously expand and decentralize function

- Construct Next Generation System (Plan to start operation in Jan. 2021)
- Unprecedented project because of <u>new construction of key system including change of vendor</u> and of <u>adoption of open-type technology for the first time in major Japanese banks</u>
- Selected as **the first case** to receive special support by Financial Services Agency for advanced initiatives on core systems of banks in Apr. 2020



# Overseas network

- The Bank's global network with 3 branches, 2 rep. offices 1 subsidiary, and business tie-ups with 16 banks, helps clients' overseas expansions
- In Asia, the Bank has 3 overseas offices and business tie-ups with 14 banks in 9 countries/regions



# Development of new businesses through cross-industry collaboration

Create new businesses which can innovate management of banks through cross-industry collaboration



Housing loan business in nationwide market based on cross-industry network



[Results (total in 3 companies, FY2020(until Sep.)] Applied: 408 loans, JPY 13.9bn Extended: 78 loans, JPY 2.2bn

Creation of new business model through crossindustry collaboration



**Provision of new** financial services Provide new services which banks traditionally do not offer





[Money Forward]

Cumulative no. of contracts: Approx. 120k [HOKEN NO MADOGUCHI]

No. of sites: 6

No. of customers coming in FY2020(Until Sep.) 約2,300 people

**Expansion of** businesses through non-face-to-face channel

The most important partner in bank-security collaboration



[Monex Asset Management]

Shizuqin TM Securities started offering "Shizuqin Wrap", wrap services promoted through face-to-face channel (Oct. 2020)

[Monex Securities]

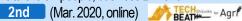
Started immediate account transfer with the Bank (Apr. 2020)

#### Held "TECH BEAT Shizuoka"

✓ Fair of advanced technology to provide opportunities of matching between startup firms mainly in metropolitan area and firms in Shizuoka Pref. in order to activate and create industry in Shizuoka Pref.

(Jul. 2019, 2 days)

Visitors: 3.3K people, business talk: 328



- Theme: agriculture, forestry and livestock industry, business talk: 69
- No. of views (including archive):1,685

3rd (Jul. 2020, online)

 No. of real - time views:10.831 business talk:139

**Network building** with venture firms Wide network through investment in funds







[Other investment] Invest in 228 venture firms in funds mentioned in left and 4 other funds (as of Sep. 2020)



Capital and business tie-ups with 2 firms with advantage in Al





#### **[LEEWAYS]**

Enhance accuracy of credit review through detailed simulation on income and expenditure based on Al (started in May 2020)

# Allocation of risk capital

- Allocation of risk capital for 1H FY2020 (the end of Sep. 2020 basis) amounted to JPY 734.4bn, of which JPY 215.0bn was allocated to credit risk, JPY 362.4bn to market risk, JPY 10.0bn to strategic investments, and JPY 24.0bn to operational risk
- JPY 112.4bn of risk capital was used for loans (credit risk), and JPY 82.4bn for the Treasury division

Allocation source	(JPY bn)	)		Risk capital allocated	Risk capital used	Ratio of risk capital used
	Credit risk		Loan (Credit risk)	152.7	112.4	73%
	215.0		Treasury division	414.9	82.4	19%
	Market risk		(strategic shareholdings)	(158.8)	(0.0)	(0%)
Core capital JPY 734.4bn	362.4		Consolidated subsidiaries	9.8	3.7	37%
(End of Sep. 2020 basis)	Strategic		Strategic investments	10.0	1.8	17%
	Strategic investments 10.0  Operational risk 24.0		Operational risk	24.0	24.0	100%
			Sub total	611.4	224.3	36%
			Buffer capital, etc.	123.0	_	_
	Buffer capital, etc. 123.0		Total	734.4	_	_

<sup>•</sup> Core capital = CET1(excluding valuation difference on available-for-sale securities) < Fully-loaded basis >

<Credit risk>

<sup>•</sup> Risk capital amount = <Market risk> | VaR |

<sup>(1)</sup> UL (loan balance includes bad debt written off, CVAs)

<sup>(2)</sup> Basel III capital requirement amount (designated loan claims, securitization transactions, investment funds, and private placement REIT)

<sup>&</sup>lt;Operational risk> Amount equivalent to operational risk

<sup>•</sup> Buffer capital is kept aside for emergencies such as the anticipated Great Earthquake and other unquantifiable risks

# **Group companies (1)**

• In 1H FY2020, the total ordinary profit of 13 major consolidated subsidiaries was JPY 4.2bn (down JPY 0.2bn YoY)

(JPY bn)

Company name	Business	1H FY2020 Ordinary Profit	YoY change
Shizugin Management Consulting Co., Ltd.	Corporate and financial management advisory services Bill collection services	0.2	-0.2
Shizugin Lease Co., Ltd.	Leasing	0.9	+0.1
Shizugin IT Solution Co., Ltd.	Computer system development and operation	0.2	-0.0
Shizugin Credit Guaranty Co., Ltd.	Guarantee of housing loans, etc.	1.3	-0.0
Shizugin DC Card Co., Ltd	Credit card and guarantee of consumer loans	0.4	+0.0
Shizuoka Capital Co., Ltd.	Public-offering assistance Support for corporate rehabilitation	0.1	-0.0
Shizugin TM Securities Co., Ltd.	Securities	1.0	+0.3
Shizuoka Bank (Europe) S.A.	Finance and securities-related services	-0.0	-0.0
Shizuoka Liquidity Reserve Ltd.	Purchases of monetary receivables	0.1	-0.4
Shizugin General Service Co., Ltd.	Fee-based job placement service, general administration	0.0	-0.0
Shizugin Mortgage Service Co., Ltd.	Appraisal of real estate for loan collateral Operation center for loans	0.0	-0.0
Shizugin Business Create Co., Ltd.	Operation center for remittance and bill collection Part-time employee management	0.0	-0.0
Shizugin Heartful Co., Ltd.	Making, printing and binding of documents	0.0	-
Total(13 companies)		4.2	-0.2
(Ref.) Affiliates under equity method of accour	nting	*Profit be	fore income tax
Shizugin Saison Card Co., Ltd.	Credit card, prepaid card, and guarantee of consumer loans	0.3	+0.1
Monex Group, Inc.	Holding stocks of companies practicing securities and so on	* 4.2	+2.0

# **Group companies (2)**

 Provide comprehensive financial services by integrating expertise in Shizuoka Bank Group and utilizing crossindustry collaboration

# **Shizugin Management Consulting**

 Keep stable performance in consulting businesses for M&A and business succession to SMEs, and aim at further expanding businesses in these fields

# Performance in consulting businesses for M&A and business succession No. of completed business succession contracts (Cases)

No. of competed M&A contracts



#### Shizugin Management Consulting Co., Ltd.

<Main businesses>

- Consultation for M&A
- Support for business succession
- Consultation for management (Management diagnosis, support for deciding business plan)
- · Support for deciding business restructuring plan
- Support for acquiring ISO Certification
- Consultation for personnel management
- Bill collection services

# **Shizugin Lease**

 Shizuoka Bank has started intermediary services of Shizugin Lease in Oct. 2018 where the Bank offers proposals combining loan and lease (limited to finance lease exempt from passage of title)

# Amount of lease and installment contracts (JPY bn)



#### Shizugin Lease Co., Ltd.

Support customers expand and efficiently run businesses by meeting needs for capital investment in various ways ranging from lease of property including cutting-edge OA equipment, large industrial machinery, solar power generation facility, nursing care facility and automobiles to overseas lease and real estate lease enabled by alliance with other companies.

# **Shizugin TM Securities**

Offer wide range of products lineup including promotion of "Shizugin Wrap (ON COMPASS +)" utilizing discretionary investment services (wrap services) by Monex Asset Management through face-to-face channel

#### Amount of customer assets



#### Shizugin TM Securities Co., Ltd.

Offer lineup of various products including investment trust, bond, and stock, and comprehensive financial services based on coordination with Shizuoka Bank

MONEX GROUP

Meet corporate customers' need to raise money through direct finance such as underwriting of stocks on IPO and underwriting of finance by public companies

# **Shizugin Credit Guaranty**

- Started a business to give guaranty to a housing loan product "ARUHI Variable S" offered by ARUHI Corporation, a housing loan specialist (Aug. 2018)
- Received 862 applications from Aug. 2018 to Sep. 2020

# Amount of housing loan extended with guaranty from Shizugin Credit Guaranty



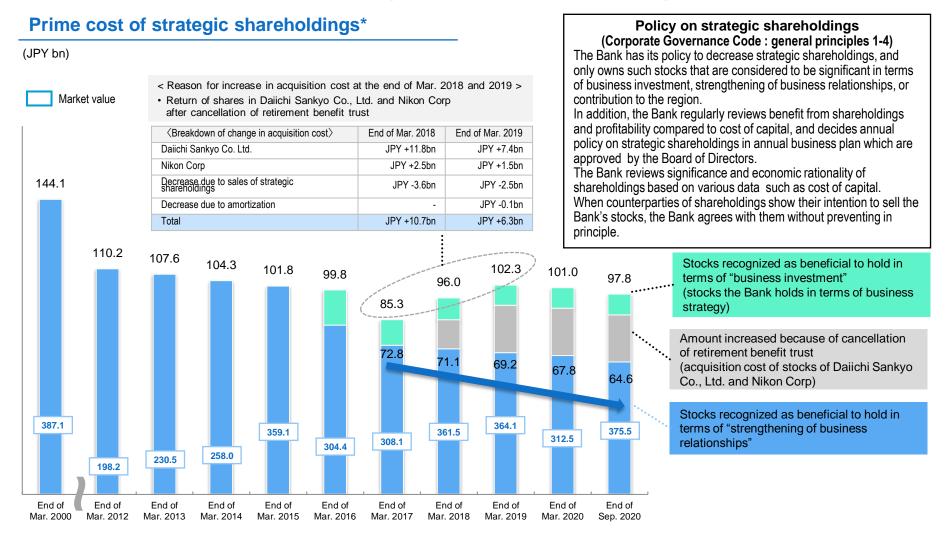


#### Shizugin Credit Guaranty Co., Ltd.

Conduct credit review and give guaranty to consumer loam centering housing-related loan

# Strategic shareholdings

- Strategic shareholdings are limited to such stocks that the Bank recognizes are beneficial in terms of business investment, strengthening of business relationships, or contribution to the regional economy
- By reviewing the reasons and assessing the economic rationale for strategic shareholdings on a regular basis, the Bank has reduced the holding amount on the basis of acquiring cost



<sup>\*</sup>Except for equity method affiliate

# Shareholder return – Share buybacks (Time series data)

• The bank has regularly bought its own shares since FY1997, resulting in accumulated number of shares repurchased of 236mil

	Shares bought back (thousand shares)	Repurchase amount of shares (JPY mil)	Number of shares cancelled (thousand shares)	Cancellation amount	Shareholder return ratio <nonconsolidated> (%)</nonconsolidated>	Shareholder return ratio <consolidated> (%) (*)</consolidated>
FY1997	7,226	9,997	7,226	9,997	90.3	_
FY1998	6,633	9,142	6,633	9,142	86.7	84.1
FY1999	8,357	9,143	8,357	9,143	51.4	52.6
FY2000	24,954	23,281	24,954	23,281	152.0	150.3
FY2001	8,234	8,267	8,234	8,267	165.4	170.5
FY2002	29,928	23,107	<del>-</del>	_	229.4	222.1
FY2003	10,712	8,566	30,000	23,381	50.8	50.2
FY2004	<del>-</del>	<del>-</del>	_	_	17.1	16.9
FY2005	<del>-</del>	<del>-</del>	_	_	22.5	21.4
FY2006	<del>-</del>	<del>-</del>	<del>-</del>	_	25.3	24.3
FY2007	10,000	12,621	10,000	10,130	61.8	62.6
FY2008	<del>-</del>	<del>-</del>	<del>-</del>	_	70.8	69.7
FY2009	5,000	3,996	5,000	4,638	40.6	39.8
FY2010	20,000	14,980	20,000	15,957	67.2	65.7
FY2011	20,000	14,575	_	_	67.6	63.0
FY2012	10,000	8,239	20,000	14,953	43.9	31.5
FY2013	20,000	22,642	_	_	75.7	69.3
FY2014	10,000	11,315	<del>-</del>	_	49.8	42.4
FY2015	4,767	6,999	<del>-</del>	_	43.8	40.2
FY2016	10,000	8,496	20,000	20,578	84.6	70.6
FY2017	10,000	9,736	_	_	51.1	44.3
FY2018	10,000	10,069	30,000	30,530	53.9	49.1
FY2019	10,000	8,623	10,000	10,139	63.5	54.9
FY2020 (Until Sep.)	_	_	10,000	9,619	_	_
Total	235,811	223,798	210,404	199,758	_	_

EPS <nonconsolidated></nonconsolidated>	BPS <nonconsolidated></nonconsolidated>	DPS <nonconsolidated></nonconsolidated>
(Yen)	(Yen)	(Yen)
20.4	587.6	6.0
20.1	627.6	6.0
34.1	651.0	6.0
23.7	792.2	6.0
10.3	742.7	6.0
16.6	721.3	7.0
37.2	831.8	7.0
49.4	875.9	8.5
44.2	1,019.2	10.0
51.2	1,077.9	13.0
49.9	997.2	13.0
18.3	903.3	13.0
46.0	998.2	13.0
51.8	1,016.3	13.0
52.4	1,097.6	13.5
62.8	1,204.3	15.0
67.8	1,257.6	15.5
68.5	1,440.7	16.0
71.4	1,436.5	20.0
40.0	1,470.1	20.0
72.5	1,579.0	21.0
72.1	1,638.2	22.0
58.1	1,620.3	22.0
_	_	_
_	_	_

# 14th Medium-term Business Plan(1) – Name and vision

 Draw both "10-year Vision", where Shizuoka Bank Group commits itself to growth of regional industry and economy from long-term perspectives, and "14<sup>th</sup> Medium-term Business Plan Vision", where it innovates its business model in order to realize 10-year Vision

# Name COLORS

# [Thoughts put in the name]

- Find a way out from traditional "banking-centered" sales style, and realize new style where everyone in Shizuoka Bank Group works together in providing solutions to diversified needs of region and customers from various angles
- Actively promote diversity and SDGs

# 10-year Vision (Picture targeted in long term)

A corporate group committing itself to future of region and producing growth of region

# 14<sup>th</sup> Medium-term Business Plan Vision

Change to a problem-solving corporate group assisting regional customers with hands-on support

# 14th Medium-term Business Plan(2) – Basic strategies

- Set "Region-Producing Strategy" as a long-term strategy (10-year Strategy), and three basic strategies "Group Sales Strategy", "Innovation Strategy", "Business Portfolio Strategy" as 3-year Strategies
- Allocate management resource and take risks in initiatives in a "region", the management base for Shizuoka Bank Group, as the top priority, at the same time doing so in growth areas and growth fields in order to complement profit as well

# **Basic strategy 1 (3-year Strategy)**

# Group Sales Strategy ∼Find a way out from "banking-centered"

- (1) Get into a habit of promoting sales by gathering all strength in the Group
- (2) (2)Enhance convenience of regional financial system
- (3) (3)Complete 3 structural reforms in the 13<sup>th</sup> Medium-term Business Plan

Allocate management resource and take risks in initiatives in a "region" as the top priority

# **10-year Strategy**

# **Region-producing Strategy**

- (1) Create regional industry ~Promote regional innovation
- (2) Enhance regional attractiveness
  ~Build regional platform,
  Develop regional human resource, etc

# **Basic strategy 2 (3-year Strategy)**

# Innovation Strategy ~Pursue new profit opportunities

- (1) DX
- (2) Global strategy
- (3) Strategic investment, Cross-industry collaboration

Complement profit
by allocating management resource
and taking risks
in growth areas and fields
(economic/social sustainability)

# **Basic strategy 3 (3-year Strategy)**

# Pusiness Portfolio Strategy Optimize allocation of management resource

- (1) Human resource strategy
- (2) Market & Tokyo strategy
- (3) Asset allocation

# 14<sup>th</sup> Medium-term Business Plan(3) – Targeted management indicators

 Target consolidated ordinary profit of JPY 80.0bn, consolidated ROE of 5% or higher, and consolidated CET1(Common Equity Tier 1) Ratio of 14% or higher in FY2022

	Indicators	The 13 <sup>th</sup> Medium-term Business Plan		The 14 <sup>th</sup> Medium-term Business Plan	
	maioutors	Peak under the Plan	Results in FY2019	Planned figures in FY2022	
Profitability	Consolidated ordinary profit	JPY 65.8bn (FY2017)	JPY 54.6bn	JPY 80.0bn or more	
	Consolidated ROE	5.21% (FY2017)	3.85%	5% or higher	
Soundness	Consolidated CET1 ratio	16.05% (FY2018)	15.59%	14% or higher	
Others	Consolidated OHR	58.9% (FY2019)	58.9%	55% level	
	Shareholders return	50% level in medium and long term (non-consolidated)		50% or higher in medium and long term (consolidated)	

In addition to indicators above, manage "Consolidated fees and commissions income ratio" and "Ratio of retail shareholders in the region" as indicators to monitor internally

# 14th Medium-term Business Plan(4) – Plan of figures

 Target consolidated ordinary profit of JPY 80.0bn, consolidated ROE of 5% or higher, and consolidated CET1(Common Equity Tier 1) ratio of 14% or higher in FY2022

(JPY bn)

					(31 1 011)
		Results in FY2018	Results in FY2019	Plan in FY2022	Change in 3 years
	Gross operating profit	150.8	147.9	169.2	+ 21.3
	Fees & commissions revenue (*)	23.3	23.1	29.3	+ 6.2
	Ordinary profit	63.4	54.6	80.0	+ 25.4
	Profit attributable to owners of the parent	46.9	38.7	56.5	+ 17.8
Consolidated					
	ROE	4.67%	3.85%	5% or higher	_
	OHR	60.0%	58.9%	55% level	_
	CET1 ratio	16.05%	15.59%	14% or higher	_
	Gross operating profit	134.8	131.0	144.4	+ 13.4
	Interest on loans	106.0	105.2	110.3	+ 5.1
	Interest and dividend on securities	32.6	24.9	37.1	+ 12.2
	Bond-related income such as JGBs	- 1.1	3.9	4.4	+ 0.5
	Expenses (-)	80.9	79.1	83.8	+ 4.7
	Actual net operating profit	53.9	51.9	60.6	+ 8.7
Non-	Ordinary profit	56.5	46.5	67.0	+ 20.5
consolidated	Net income	42.6	33.4	46.7	+ 13.3
	Credit-related costs (-)	4.8	8.7	7.0	- 1.7
	Average amount of loan	8,336.9	· ·	9,801.0	+ 1,060.9
	Average amount of deposit	9,743.6	10,088.7	11,074.7	+ 986.0
	Average amount of securities	1,336.0	1,281.8	1,984.7	+ 702.9
otal of non-consolida	ted fees and commissions, non-consolidated trading	g income, and ordinary or	ofit of Shizuain Manageme	ant Consulting Shizugin Le	ease, and Shizugin TM Securities

<sup>\*</sup> Total of non-consolidated fees and commissions, non-consolidated trading income, and ordinary profit of Shizugin Management Consulting, Shizugin Lease, and Shizugin TM Securities

# 14<sup>th</sup> Medium-term Business Plan(5) – Progress of each strategy

Intend to recover the delay of the progress of 14<sup>th</sup> Medium-term Business Plan due to prioritizing to support customers in COVID-19 in 1H

# Main initiatives in 1H

# **Basic strategy 1 Group Sales Strategy**

- Responded to customers' needs to support cash position in Covid-19
- Strengthened solution sales related to対面コンサル・対面サポート型ラップ等 Decided to enter the testamentary trust business
- Concentrated mortgage operation in loan centers
- Started trial of branches with limited functionality to reform operation at counters
- Integrated 6 branches (including planned integration) by putting function of 2 branches at 1 location, accelerating Sales Structure Reform (the reform has been conducted in 19 Areas out of all 37 Areas (approx. 50%) in Shizuoka Pref.)

## **Basic strategy 2 Innovation Strategy**

- Established "DX Strategy Management Office" and "Digital Channel Development Project Team" to strengthen promotion of DX strategy
- 検討to reorganize the overseas network
- Gathered ideas for "Danshari\*" from employees and selected appropriate ideas

#### **Basic strategy 3 Business Portfolio Strategy**

- Conducted human interaction of 100 staff among Shizuoka Bank Group in order to optimize group function
- Continued to dispatch staff to regional companies in order to enhance ability to provide solution (11 staff in FY2020)
- Taking up deals that lead to chances for profit in the Treasury Dept. and Tokyo Office

# 10-year strategy Region-producing Strategy

- Held in TECH BEAT Shizuoka 2020
- Established "SHIZUOKA360", a council whose goal is to create future of sustainable and rich regional society, through collaboration with The Shizuoka Shimbun and Fujinokuni Bussan Co.,Ltd (partner of capital and business tie-up)

#### **Basic strategy 1 Group Sales Strategy**

- Strengthen ability to respond to changes in corporate needs
  - ✓ Appropriate recognition of corporate needs based on listening
  - ✓ Support for leveling cash flow (lease, mezzanine loan, etc...)
  - Services for business succession and M&A by the whole Group
- Expand installment products such as wrap services promoted through face-to-face channel, level payment insurance, etc...)
- Extend transactions utilizing non-face-to-face channels

#### **Basic strategy 2 Innovation Strategy**

- Switch to Next Generation System (Scheduled for January 2021)
- Release the new smartphone app
- Continue to strengthen connections with companies in different industries and start-up companies
- Realize 207 "Danshari\*" ideas

# **Basic strategy 3 Business Portfolio Strategy**

- Trial of the new personnel assessment system "OKR" in order to start in FY2021
- Prepare systems in order to realize work style which meets new normal
- Appropriate exposure management and flexible securities investment considering the impact of COVID-19

#### 10-year strategy Region-producing Strategy

- Venture capital investments aiming at both regional contribution and profit acquisition
- Hold in TECH BEAT Shizuoka for Medical
- Establish consultation hubs in the region utilizing real estates owned by Shizuoka Bank Group

Plans in 2H

<sup>\*</sup>The promotion of cutting off past successful experiences and stopping unnecessary actions in order to improve productivity that leads to profit



# Reference (ESG/SDGs part)

- SDGs
   Adoption for constituent brand of ESG index
- Environment
- Diversity and work-life balance
- Activities to contribute to the region
- Region-based Relationship Banking
- Regional revitalization
- Corporate Governance Structure

# ESG/SDGs initiatives (1) – SDGs. Adoption for constituent brand of ESG index

- The Bank has continued various initiatives up to now in order to realize rich, energized, and sustainable regional community
- Provide products that support SDGs initiatives, and promote investment and loan related to SDGs

# **SDGs (Sustainable Development Goals)**

- SDGs are development goals for international society which consist of 17 items and are adopted in the UN Summit in 2015
- As a financial institution rooted in the region, the Bank has continued various initiatives up to now in order to realize rich, energized, and sustainable regional community
- The Bank plans to keep actively coping with social issues to achieve SDGs as a regional financial institution
- \* Related initiatives in this presentation are shown with pictogram of SD Gs

# SUSTAINABLE GALS





































What are SDGs (Sustainable Development Goals)?
 Goals for 2030 globally adopted in the UN Summit in Sep. 2015 in order to achieve sustainable world. They consist of 17 comprehensive goals aiming for sustainable development with good balance among economy, society, and environment

# Promote products, investment, and loan related to SDGs

#### "Shizugin SDGs Private Placement Bond"

 Product to support capital funding of companies actively working on SDGs with special treatment of interest rates
 On announcing overview of issuance of the bond in newspapers and so on, it is articulated there that the bond is SDGs Private Place Bond if the issuer hopes

#### Syndicated loan of positive impact finance

 Loan involving analysis and evaluation of impact of corporate activities on environment, society, and economy, and aiming at continuous support of such activities. The Bank participated in syndicated loan to Rengo Co., Ltd. arranged by Sumitomo Mitsui Trust Bank.

#### Investment in USD bond issued by EBRD

 EBRD issued the bond to promote various activities including program to cope with COVID-19

# Adoption for constituent brand of ESG index

Adopted as a constituent brand of three indices selected for ESG investment by the Government Pension Investment Fund (GPIF)

# MSCI Japan ESG Select Leaders Index (Comprehensive type ESG Index)

 Companies in each industry are selected for the excellence of their ESG initiatives based on information disclosed by the company and MSCI independent research

#### MSCI Japan Empowering Women Index (Theme type ESG Index)

- Companies are selected among Japanese corporations leading their industry in the promotion of employee gender diversity, the promotion of women's participation and advancement
  - \* MSCI: A leading index company providing a variety of investment information for institutional investors around the world

#### S&P/JPX Carbon Efficient Index (Theme type ESG Index)

 Companies are selected for high carbon efficiency (low level of carbon emissions per unit of revenue) and sufficient disclosure

# **ESG/SDGs** initiatives (2) – Environment

Make efforts as a corporate citizen to pass our rich natural environment to next generations

Action guidelines for environment issues

- Address environmental issues through financial operations
- Reduce the environmental impact of the Shizuoka Bank Group
- Reinforce employee efforts to tackle environmental issues in the community and at home

# **Support the TCFD Recommendation**





- Declare in Mar. 2020 support for the TCFD (\*) Recommendation which demands information disclosure on "risk" and "opportunity" related to climate change
- Below are the Bank's responses to 4 recommendations by TCFD
- \* Task force established by Financial Stability Board consisting of central banks TCFD TASK FORCE and financial authorities in major countries

and interioral authorities in major countries				
Governance	Establish specified measures and monitor progress by management committee in order to realize plans for harmonization between environmental protection and corporate activities which were discussed during establishment the 14 <sup>th</sup> Medium-term Business Plan			
Strategy	■ Opportunities: Support customers' capital investment and use of leasing to decrease GHG emission, and contribute to low environmental impact			
	■ Transition Risks: Analyze and grasp risks resulting from transition to low-carbon economy considering that ratio of carbon-related loan to total loan is 1.3%			
	■ Physical Risks: Analyze scenario of climate change resulting from recent climate change, and grasp impact to the Bank's finance			
Risk management	■ Judge whether or not to extend such loan that may affect environment and society based on Credit Policy			
	■ Examine and establish risk management system to cope with transition risks and physical risks resulting from climate change			
Indicators and goals	■ Decrease GHG emission; CO2 emission due to use of electric power in FY2018 was 16,385 ton (down 1,289 ton since FY2015)			
	■ Establish goal of environment-related loan in FY2020; JPY 30.0bn (Result in FY2019 was JPY 24.6bn)			

# Shizugin Furusato Environmental Protection Fund Charitable Trust





- Provide financial support through the Shizugin Furusato Environmental Protection Fund Charitable Trust to individuals and groups in Shizuoka Pref. that promote environmental protection
- Provided a total of JPY 3mil to 28 projects in FY2019
- Cumulatively provided JPY 78.2mil to 614 projects since the fund was set up in 1993

#### **ECO Ideas Contest**

- Hold the Shizugin Eco Ideas Contest, which calls on primary school students in Shizuoka Pref. to develop solutions for environmental issues every year
- Received a total of 1,030 highly creative ideas, with one student receiving the grand prize, 10 students receiving distinctions, and 6 schools receiving top school awards in the FY2019 contest (8th contest)

## **Environmental protection through financial business**

 Provide two types of account as "ECO Account" – "Integrated Web Account", an account without bank book in physical branch, and "WebWallet", an account in the Internet Branch

Among newly opened accounts in FY2019, more than 60% were ECO Accounts.

- Partially finish mailing "Interest Notes" and "Notification of Maturity" of time deposit to customers from Dec. 2019
  - ✓ Reduce use of paper
  - Donate a part of reduced expenses to FUJISAN Fund etc

Donated JPY 2M based in 1H FY2020

# ESG/SDGs initiatives (3) – Diversity and work-life balance

- Empower women in the workplace and encourage all employees to demonstrate their personality and abilities to the full extent
- Make efforts to provide employees-friendly working environment and to support employees' health promotion

# **Diversity**





- Started "Work Style Innovation" including revision of dress code and rule on vacation so that employees decide work style by themselves (in Aug. 2019)
- Started supporting repayment of scholarships by employees in order to provide a work environment where they can work with peace of mind without financial and psychological burden (in Apr. 2020)
- Plan to start recruiting high school graduates for the first time in 27 years and to help their payment of university expense from Apr. 2021 in order to hire and grow people who support the future of the region

# Networking events for women from different industries



 Have held networking events for women with local companies since 2015 in order to support women advance their careers through interaction with local companies



Shizuoka Bank has been recognized by the Japanese Minister of Health, Labour and Welfare as a superior company for its efforts supporting the empowerment of women in the workplace. The Bank received "Eruboshi" certification, which is based on the Act on Promotion of Women's Participation and Advancement in the Workplace, and "Platinum Kurumin" certification, which is based on the Act for Measures to Support the Development of the Next-Generation Children.

Eruboshi



**Platinum Kurumin** 



# Established "Shizugin Heartful Co., Ltd."





- Established a new company in order to actively support independence and participation to the society by handicapped people, and to further promote employment of those people (in Oct. 2019)
- 6 new employees joined the company in Apr. 2020
- Received "the special subsidiary company" certification in May 2020

#### ■ The special subsidiary company

- A subsidiary company approved by the Minister of Health, Labor, and Welfare as a company specially taking handicapped people into consideration
- Handicapped people working for the special subsidiary company can be included in the calculation of the parent comany's ratio of employment of handicapped people

# Recognized as "Certificated Health & Productivity Management Organization"



 The Bank was recognized as "the 2020 Certified Health and Productivity Management Organization (large enterprise category)" in Mar. 2020 for various initiatives to maintain and enhance employees' health, such as creating favorable environment and supporting employees' own activities



Certified Health and Productivity Management Organization Recognition Program
The program is conducted by the Ministry of Economy, Trade and Industry
(METI) and Nippon Kenko Kaigi (\*). Under the program, the Nippon Kenko Kaigi
examines enterprises engaging in initiatives for overcoming health-related
challenges in regional communities or for promoting health-conscious activities
by the Nippon Kenko Kaigi, and recognizes outstanding enterprises engaging in
efforts for health and productivity management.

(\*) Nippon Kenko Kaigi : An organization that takes practical community- and workplace-based actions, under the collaboration of private organizations and with full administrative support, for the elongation of the healthy life-span and to provide appropriate medical care

# ESG/SDGs initiatives (4) – Activities to contribute to the region

- As activities to realize its corporate philosophy to "expand dreams and affluence with our community", the Bank engages in some activities to
  contribute to the region such as promotion of local culture and sports, education of finance and economy. Also, it copes up with issues related
  to COVID-19 in the region
- Considering a situation where Nankai Trough Earthquake is likely to occur, the Bank also actively works on disaster prevention and mitigation

#### Issues related to COVID-19

- Donated JPY 10mil to Shizuoka Pref. in order to support activities of medical personnel
- Recruited part-time workers in order to support university students and so on suffering from income decrease under COVID-19 pandemic

# **Promotion of local culture and sports**

 Regularly hold concerts by domestic and foreign firstclass artists and events of Rakugo, Japanese traditional storytelling performance, for people in the region



 Facilitate promotion of children sports by supporting tournaments of soccer and baseball for boys and girls



 Started hiring athletes who belong to regional sports teams and members of cultural activities organizations as regular employees of the Bank's group and providing working opportunities to them (in Apr. 2020)

# **Education of finance and economy**



- Actively work on education of finance and economy by providing people with opportunity to learn banks' role in economy and society through study tour in the Bank and lecture by the Bank's staff
- Hold Shizuoka-Prefectural tournament of "Economics Koshien", a competition on economic and financial knowledge by high school students





# **Business continuity in emergency**



- Create outline of measures against emergency as a business continuity plan
- Establish a system where the Bank can instantly resume operation in emergency by introducing base isolation, installing standby generators, and preparing back-up of systems
- Build a system to support people in the region in emergency by utilizing a special room in the headquarters



[Equipment for videoconference (in a special room for emergency)]

# Measures against tsunami



- Deploy life jackets for customers and employees in branches in areas where people should immediately evacuate when tsunami occurs
- Prepare shelters against tsunami which work by floating in branches in areas where altitude is not high enough
- Take measures against tsunami when reconstructing branches on the coast
  - Structure to prevent collapse by tsunami, rooftop higher than expected height of tsunami
  - Outdoor upstairs to rooftop



[Life jackets]



[Outdoor upstairs to rooftop]

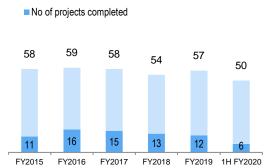
# ESG/SDGs initiatives (5) - Region-based Relationship Banking

• The Bank is supporting clients from various perspectives through support for business restructuring and turn-around, supporting entrepreneurs, and "Shizuginship" etc.

# Support for business restructuring and turn-around



 Support restructuring through building business plans, alliances with external agencies, and utilizing business regeneration fund



No of firms under the projects

Has completed business restructuring for about 240 firms since FY2005

Saves labor opportunities for opportunities for labor for about 25,000 people and maintain economic power in the local community

# Expansion of standardization of inheritance procedures with other financial institutions



- In Oct. 2019, standardized the documents and procedures related to inheritance of deposits and so on with Hamamatsu Iwata Shinkin Bank in order to improve convenience for local customers and office efficiency
- Standardized and simplified process for heritance by sharing the customer's entry form and by enabling customers who meet certain criteria to complete procedures with sign and seal by only one heir representative
- 6 Shinkin Banks (Shizuoka-Yaizu, Seishin, Numazu, Mishima, Shimada-Kakegawa, and Enshu) joined the standardization in Apr. 2020, Shimizu Bank joined in May 2020, and Suruga Bank joined in Jul. 2020, and Shizuoka Chuo Bank and Fuji Shinkin Bank joined in Aug. 2020

# Support for entrepreneurship and new businesses



#### <Shizugin Idea Competition "Joint LAB.">

- Collect business ideas that other companies and organizations want to try with the Bank and realize those new businesses, attempting to revitalize regional economies and aiming for sustainable regional growth by challenging new businesses based on the ideas
- Held the 1st round in FY2019, attracting 43 applications and resulting in ties-up with 3 applicants in Aug. 2020

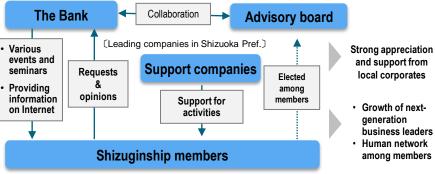
# applicants in Aug. 2020 < Shizugin Entrepreneur Awards>

- Holding the event in order to expand employment and to activate economy in the region through support for foundation and new businesses
- Held 7 rounds in total so far, resulting in 1,039 applicants, 52 winners, and 160 new loans of JPY 4,721 mil to applicants
- Started collection of applicants for FY2020 (8<sup>th</sup> round) in Oct. with theme of "Overcome COVID-19!"

# "Shizuginship" - training club for the next generation managers

- Membership-based service which aims at enhancing ability of next-generation business leaders and contributing to development of the corporations and economy in Shizuoka Pref.
- Support Companies, leading companies in Shizuoka Pref., help growing next-generation business leaders by providing opportunities of site visits and dispatching lecturers

# (Structure of Shizuginship)



[No. of members] At the end of Sep. 2020 / 737 corporates, 1,084 people [No. of participants in activities\* in FY2020 (as of the end of Sep.)] Total 393 people \* Held online due to COVID-19 effect

# ESG/SDGs initiatives (6) – Regional revitalization

 Promotes regional industry development by working as a coordinator among industry, government, academia and etc., and contributing to embody businesses which help the development of the region

# **Shizuoka Kids Academy**



- Aims at developing human resources for regional areas by encouraging local children to learn about their home towns in a fun way, fostering a greater attachment to their home towns and encouraging them to live locally in the future
- In FY2019, held a total of 4 events with regional companies and organizations which attracted 208 parents and children (79 pairs)
- This activity was certified as "This is MECENAT 2020" in Jun. 2020, second certification in 2 consecutive years



#### ■ This is MFCFNAT

Certification system established in 2014 in order to inform of mecenat activities (support of the arts and culture) by companies and to convey social significance and presence of them. 166 activities (by 95 companies and organizations) were certified in FY2019

# Entry into regional trading company business



- In Feb. 2020, concluded business alliance agreement with Fujinokuni Bussan Co.,Ltd in order to entry into businesses that will contribute to the future growth of the region including regional trading company business (In Apr. 2020,The Bank delegates an employee to this company)
- Work on "the regional platform business" that will contribute to the future growth of the region by using the company's branding and marketing know-how and the Bank's customer network

#### <Examples of the regional platform business>

- Support reinforcement of branding power and development of regional products
- Support search for new sales channels and development of market
- Creation of new businesses utilizing local resources
- Human interaction, Human resource development etc.

# 6th meeting to discuss regional revitalization



Held in Sep. 2020, attracting approx. 500 people including head of each city and town
within Shizuoka Pref., staff in local government, related groups such as chamber of
commerce and industry, and staff of the Bank through the Bank's videoconferencing
system or YouTube. Attendants shared examples of advanced initiatives related to
regional revitalization.

#### [Lecturer]

- Mr. Shugo Yanaka;
   Professor in Department of Global Management of BBT University
- Mr. Hirosuke Otahara;
   Executive in Regional Economy Vitalization
   Corporation of Japan
- Mr. Kenji Takamura; Mayor of Susono-City



# Honored for good practice for 4 consecutive years

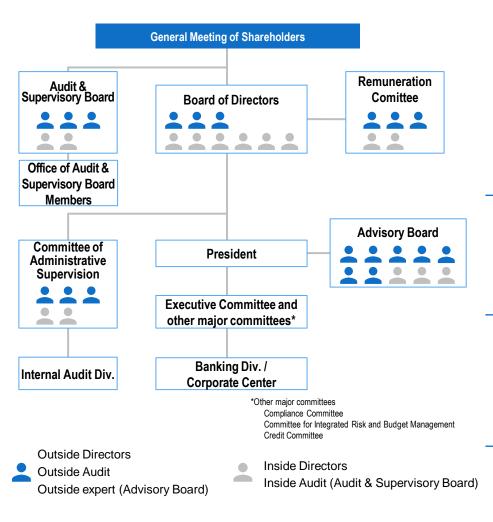


- Honored by the Cabinet Office's Headquarters for Vitalizing Towns, People and Jobs in May 2020 for good practice leading to regional revitalization by financial institution, resulting in the first case for a regional bank to be honored for 4 consecutive years
- Practice to be honored;
   "Networking event for "new active" by collaborating with local government, and efforts to solve problems of regional SMEs through use of Web system" (Shizuoka Bank, Shizuoka-Yaizu Shinkin Bank, Seishin Shinkin Bank)
- Shizuoka City Government has held "networking event for new active" for the purpose
  of matching regional SMEs with "new active" people since FY2018
  - \* "New active" people mean senior citizens with rich experience, expertise, and human network who live in Tokyo Metropolitan area and have retired from large companies
- Shizuoka Bank provides "online platform for business talks" as a new method to solve geographical issues and to keep up with the times based on management resources of related organizations, and held the 3<sup>rd</sup> networking event for "new active" on Oct. 16<sup>th</sup>.

# ESG/SDGs initiatives (7) – Corporate Governance Structure

• The Shizuoka Bank Group intends to enhance its corporate value by strengthening supervision by Outside Directors, and strengthening its management systems by delegating power to, clarifying role of, and providing incentives to Business Person

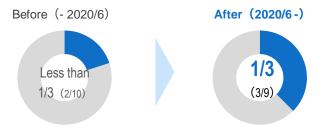
# Shizuoka Bank Group's Corporate Governance System



#### Ratio of outside directors to all directors

June,2020

Decreased total directors and increased outside directors in order to "separate supervision and execution" and to "社外役員による経営監督機能強化"



#### **Nomination & Remuneration Committee**

October,2020

 Established Nomination & Remuneration Committee whose majority of members are Outside Directors by reorganizing (expanding role of)
 Remuneration Committee in order to strengthen supervision on nomination of Executives

#### **Restricted Stock Awards**

June,2020

 Introduced Restricted Stock Awards in order to motivate full-time directors (excluding outside directors) and executives of the Bank to continuously enhance corporate value and to further share value with shareholders

# Clarify responsibility of executives

June.2020

- Changed contract with executives from employment to delegation (every year)
   ⇒ Clarify responsibility for execution
- Provide Restricted Stock Awards to executives
  - ⇒ Promote action to enhance corporate value from shareholders' view



This document includes statements concerning future business results.

These statements do not guarantee future business results, but contain risks and uncertainties.

Please note that future business results may differ from targets for reasons such as changes in the business environment.

# [Contact]

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